



**International Institute of Health Management Research (IIHMR), New Delhi**

**PGDM (HOSPITAL AND HEALTH MANAGEMENT)**

**(2024-2026 PGDM Batch)**

**RE-SUPPLEMENTARY EXAM (3<sup>rd</sup> Semester)**

**HIT 702-Healthcare Software Project Management**

**Date: 15-06-2026**

**Timing & Duration: 02:30 - 05:30 P.M. (3 Hrs.)**

**Max. Marks: 100**

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**Instructions:**

- Budget your time as per the marks given for each question and write your answer accordingly.
  - Don't write anything on the Question Paper except writing your Registration No.
  - Mobile Phones are not allowed even for computations.
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**Part-A: Attempt all Questions**

**(10\*2 Marks)**

1. Which of the following is not a potential advantage of using good project management?
  - a. Shorter development times
  - b. Higher worker morale
  - c. Lower cost of capital
  - d. Higher profit margins
2. A \_\_\_\_\_ is a temporary endeavor undertaken to create a unique product, service, or result.
  - a. program
  - b. process
  - c. project
  - d. portfolio
3. Which of the following outputs is often completed before initiating a project?
  - a. stakeholder register
  - b. business case
  - c. project charter
  - d. kick-off meeting
4. Initiating involves developing a project charter, which is part of the project \_\_\_\_\_ Management knowledge area.
  - a. integration
  - b. scope
  - c. communications
  - d. risk

**Contd...2..**

5. Which of the following items is not normally included in a project charter?
  - a. the name of the project manager
  - b. budget information
  - c. stakeholder signatures
  - d. a Gantt chart
6. \_\_\_\_\_ refer(s) to all the work involved in creating the products of the project and the processes used to create them.
  - a. Deliverables
  - b. Milestones
  - c. Scope
  - d. Product development
7. As the project manager for a software development project, you are helping to develop the project schedule. You decide that writing code for a system should not start until users sign off on the analysis work. What type of dependency is this?
  - a. technical
  - b. mandatory
  - c. discretionary
  - d. external
8. Which risk management process involves prioritizing risks based on their probability and impact of occurrence?
  - a. planning risk management
  - b. identifying risks
  - c. performing qualitative risk analysis
  - d. performing quantitative risk analysis
9. A risk \_\_\_\_\_ is a document that contains results of various risk management processes, and is often displayed in a table or spreadsheet format.
  - a. management plan
  - b. register
  - c. breakdown structure
  - d. probability/impact matrix
10. Your project team has decided not to use an upcoming release of software because it might cause your schedule to slip. Which negative risk response strategy are you using?
  - a. avoidance
  - b. acceptance
  - c. transference
  - d. mitigation

**Part-B: Attempt Any Four – Short Notes**

**(4\*5 Marks)**

1. What is project management? Briefly describe the project management framework, providing examples of stakeholders, knowledge areas, and project success factors
2. What is the role of the project manager? What are suggested skills for all project managers and for Health IT project managers? Why is leadership so important for project managers? What makes IT projects different from other types of projects? How should project managers adjust to these differences?

**Contd....3..**

-: 3 :-

3. Describe what happens in each of the five project management process groups (initiating, planning, executing, monitoring and controlling, and closing)
4. Why do you think schedule issues often cause the most conflicts on projects? Why is defining activities a process of project time management instead of project scope management? What is involved in project scope management, and why is good project scope management so important on IT projects?
5. Discuss the common sources of risk on IT projects and suggestions for managing them. Which suggestions do you find most useful? Why is it important to determine activity sequencing on projects?

**Part-C: Attempt Any Three – Long Notes**

**(20\*3 Marks)**

1. Explain Time management Processes with the help of diagram
2. Describe how to use a probability/impact matrix and the Top Ten Risk Item Tracking approaches for performing qualitative risk analysis.
3. Why Procurement Management is important?
4. What is Contract? Explain types of Contracts.