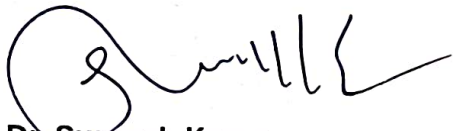


TO WHOMSOEVER IT MAY CONCERN

This is to certify that **Ms. Anisha Goyal** student of Post Graduate Diploma in Hospital and Health Management (PGDHM) from International Institute of Health Management Research, New Delhi has undergone internship training at **U4RAD Technologies LLP** from **24th February 2025 to 24th May 2025.**

The Candidate has successfully carried out the study designated to him during internship training and his/her approach to the study has been sincere, scientific and analytical.

The Internship is in fulfillment of the course requirements.
I wish him all success in all his/her future endeavors.



Dr. Sumesh Kumar

Associate Dean, Academic and Student Affairs
Dean

IIHMR, New Delhi



Dr. Divya Aggarwal

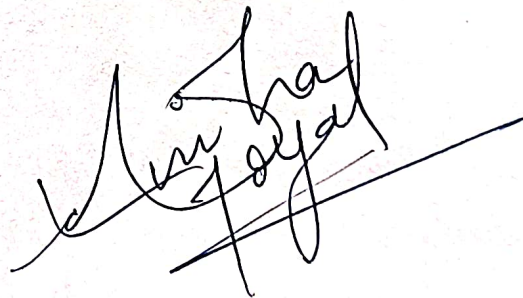
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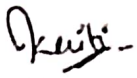
This is to certify that the dissertation titled Camp Automation through RPA: A comparative Study on Improving Turnaround Time and Operational Efficiency: A Study at U4RAD- XRAI Digital and submitted by MS. ANISHA GOYAL , Enrolment No. PG/23/132 under the supervision of DR. DIVYA AGGARWAL for award of PGDM (Hospital & Health Management) of the Institute carried out during the period from 24th FEB 2025 to 24th MAY 2025 embodies my original work and has not formed the basis for the award of any degree, diploma associate ship, fellowship, titles in this or any other Institute or other similar institution of higher learning.

A handwritten signature in black ink, appearing to read 'Anisha Goyal', is written over a horizontal line.

Certificate from Dissertation Advisory Committee

This is to certify that Ms.ANISHA GOYAL, a graduate student of the PGDM (Hospital & Health Management) has worked under our guidance and supervision. He/ She is submitting this dissertation titled "CAMP AUTOMATION THROUGH RPA: A COMPARATIVE STUDY ON IMPROVING TURNAROUND TIME & OPERATIONAL EFFIECIENCY" at "YOUR ORGANIZATION" in partial fulfillment of the requirements for the award of the PGDM (Hospital & Health Management).

This dissertation has the requisite standard and to the best of our knowledge no part of it has been reproduced from any other dissertation, monograph, report or book.



Dr. Kriti Aggarwal
AGM Operations
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Dr.Divya Agarwal
Associate professor
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CERTIFICATE ON PLAGIARISM CHECK



Name of Student (in block letter)	Dr./Mr./Ms.: <u>ANISHA</u>		
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Course Specialization (Choose one)	Hospital Management	Health Management	Healthcare IT
Name of Guide/Supervisor	Dr./ Prof.: <u>Dr. Divya Aggarwal.</u>		
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CERTIFICATE FOR APPROVAL

The following dissertation titled "Implementation of RPA: A comparative study turnaround time before implementation and after implementation RPA" is hereby approved as a certified study in management carried out and presented in a manner satisfactorily to warrant its acceptance as a prerequisite for the award of PGDM (Hospital & Health Management) for which it has been submitted. It is understood that by this approval the undersigned do not necessarily endorse or approve any statement made, opinion expressed or conclusion drawn there in but approve the dissertation only for the purpose it is submitted.

Dissertation Examination Committee for evaluation of dissertation.

Name

Dr. Praveen Kumar

Dr. Anuradha

Dr. Sukesh

Signature

Dr. Praveen Kumar

Dr. Anuradha

Dr. Sukesh