Acknowledgement

I deem it a sacred duty to thank all those who helped me in the completion of this project. It is an esteemed pleasure to present this study, and I whole heartedly thank each and every one who helped me in this task.

Three months internship at **ORG Centre for Social Research, Delhi** was an enriching experience. I whole heartedly thank, **ORG Centre for Social Research, Delhi** for providing and giving a golden opportunity for doing my internship and learning from the organization. I am grateful to my mentors at ORGCSR, **Ranjana Saradhi, P.K Chopra and Pramod Padhy** for their invigorating help everywhere within this task. Their constructive criticism and reviving ideas were extremely precious and helpful during the venture. I am obliged to them for providing me with the facilities to carry forward the study in the department premises. Their ever so motivating thoughts and ideas shall be treasured by all the students of research and management.

A special thanks to **Mr. Niharendu Jagatdeb,** with whom I worked and learned the most during the internship period. He helped in understanding of different projects and provided constructive feedback on my work. I would also like to thank all my colleagues who helped me directly and indirectly.

I am thankful to **Mr. Mukesh Chawla and Dr. Sanjita garg** for their sincere efforts towards helping me during my visit to Lucknow. He helped me in learning every aspect of the trainings conducted in field and also management of problems related to field.

I would like to express my sincere thanks to **Ms. Anupama Sharma,** Assistant Professor, IIHMR New Delhi, my internship mentor for her constant guidance, support and appreciation during the entire period.

I would like to express my sincere thanks and appreciation to **International Institute of Health Management Research, New Delhi** for the efforts and interest shown to me and making this internship programme a very successful one. I also take the stand to thank **Surgeon Rear Admiral (Retd.) Dr V.K.Singh**, Director, IIHMR, New Delhi, and **Dr Sandeep Bhalla**, ex-Associate Professor, IIHMR, New Delhi for their support and guidance.

Last but not the least; I am honored to have the privilege to thank my family for their unparalleled love and for providing me all the opportunities and amenities I untimely desired for.

Above all, I am gratified to God, for the strength, confidence and everything I have today.

Pooja Babber