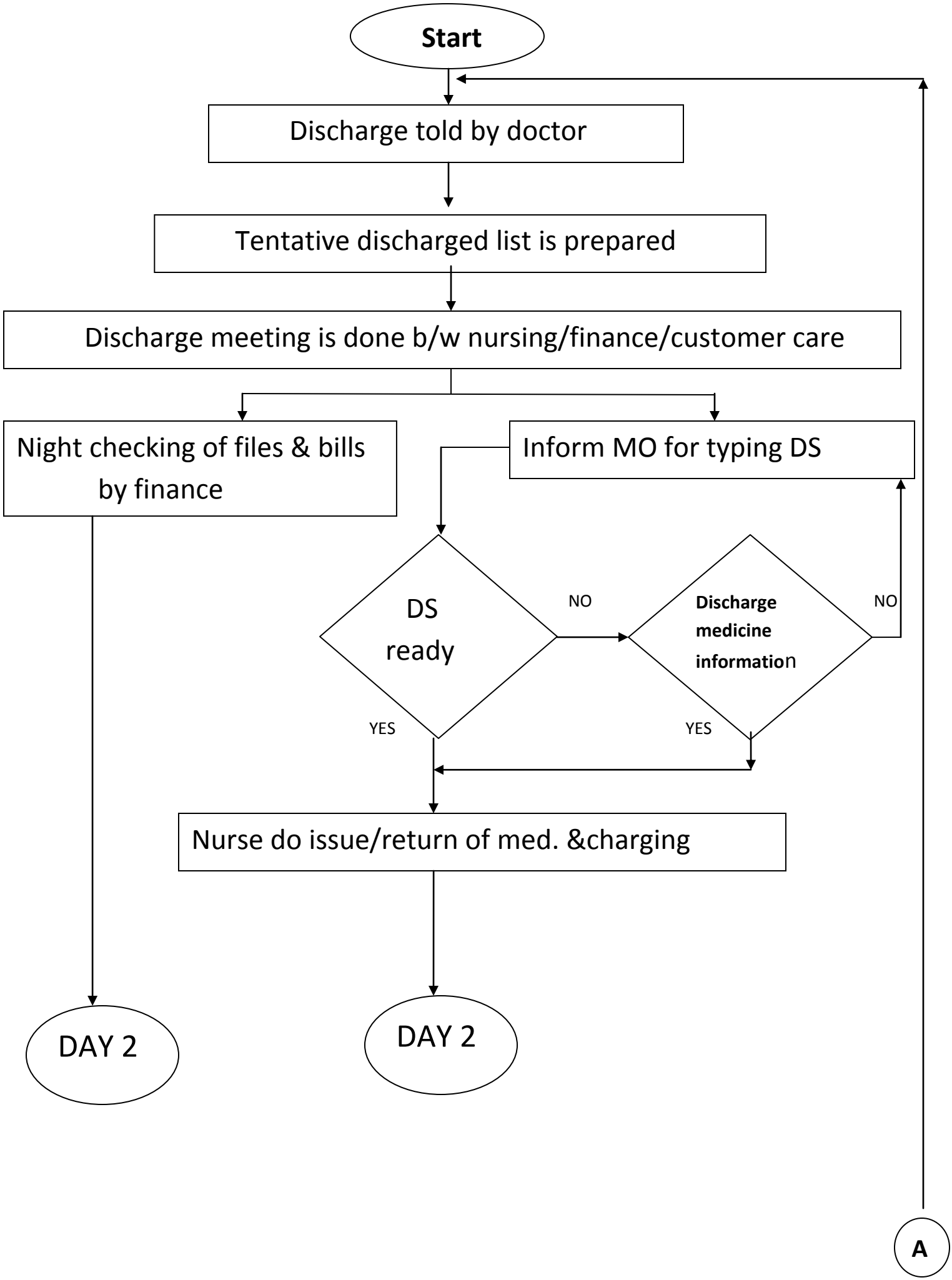
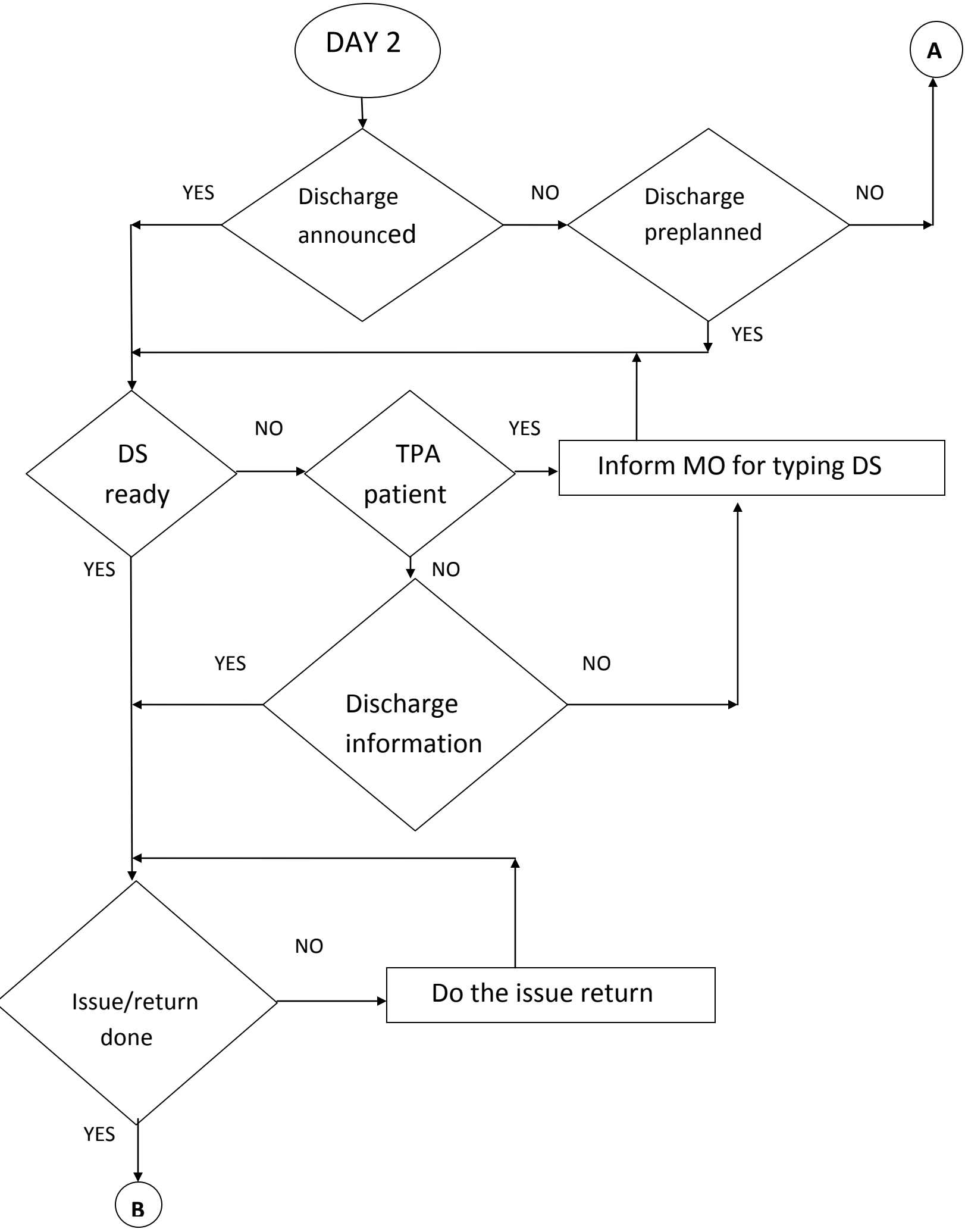
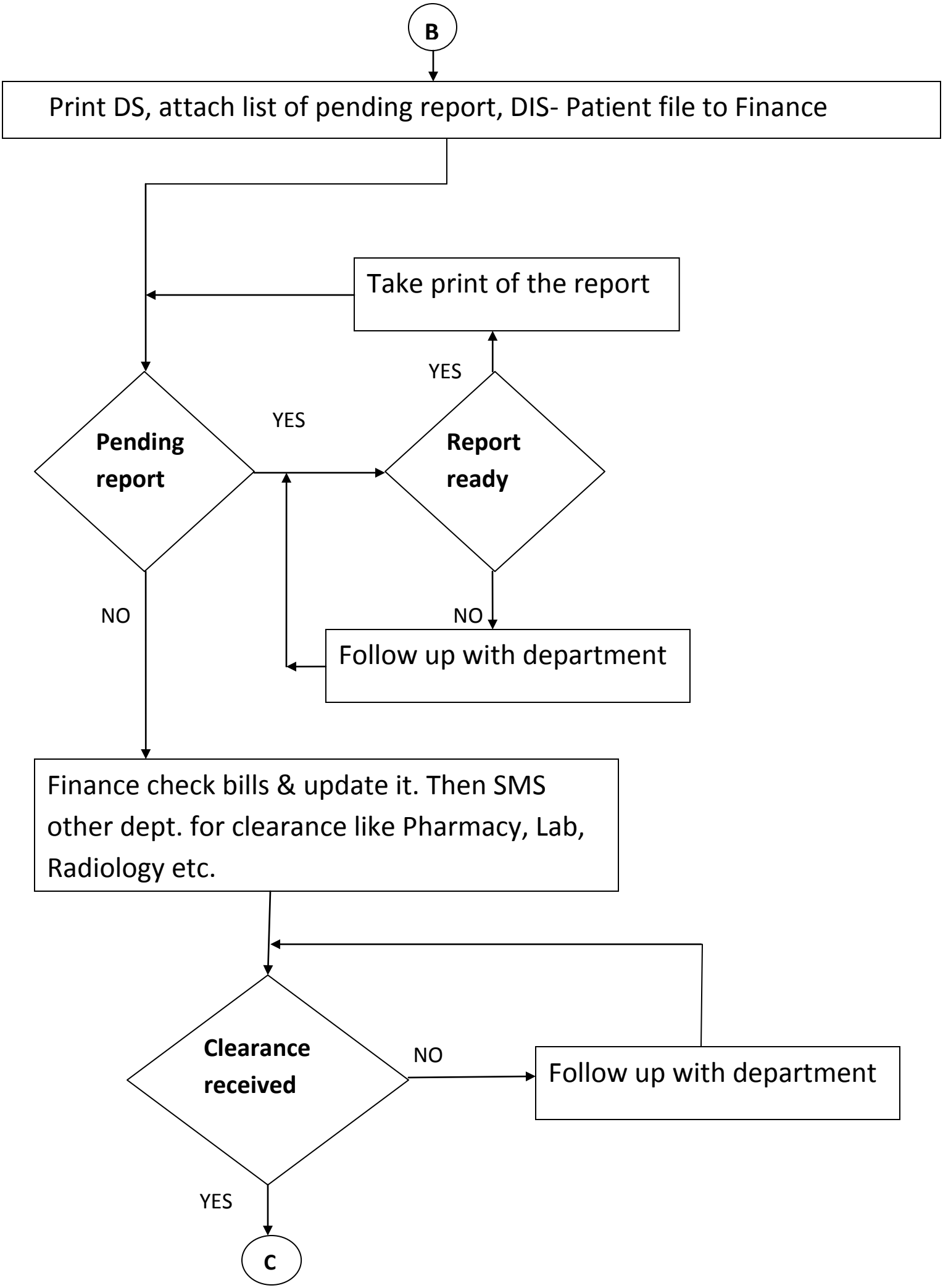
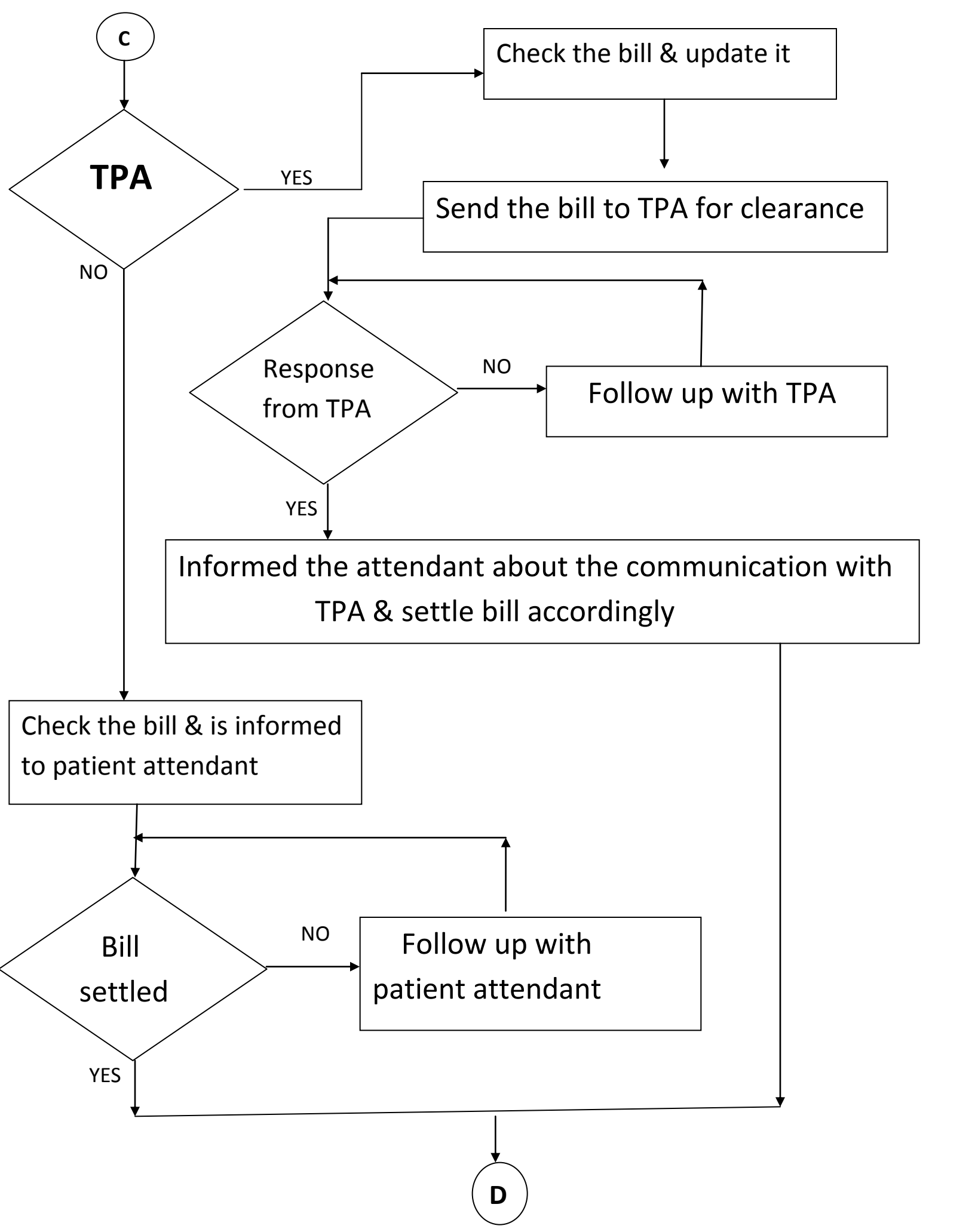
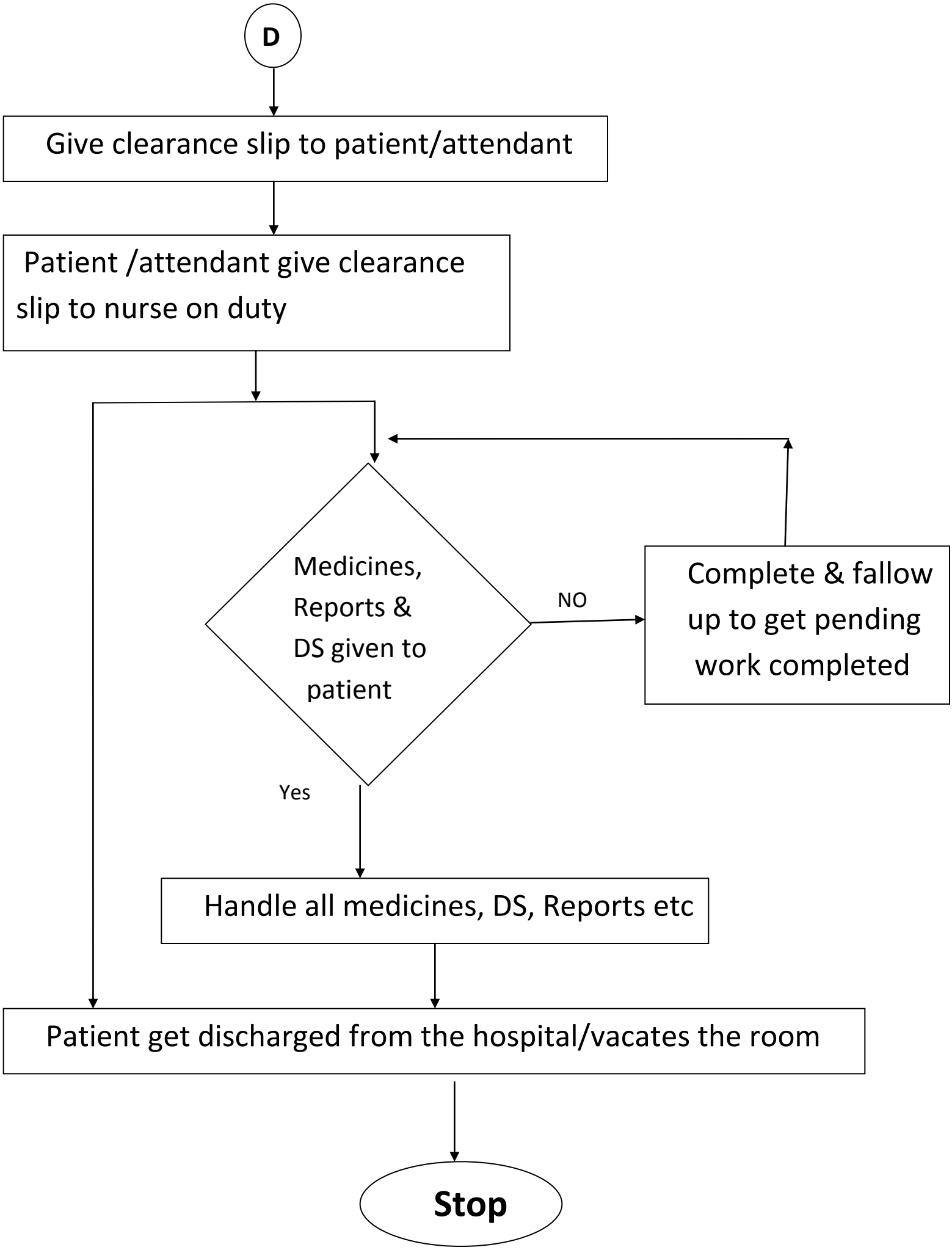

Start
Discharge told by doctor
Tentative discharged list is prepared
Discharge meeting is done b/w nursing/finance/customer care
Night checking of files & bills by finance
Inform MO for typing DS
DS ready
NO
Discharge medicine information
NO
YES
YES
Nurse do issue/return of med. &charging
DAY 2
DAY 2
A


DAY 2
A
Discharge announced
YES
NO
Discharge preplanned
NO
YES
DS ready
NO
TPA patient
YES
Inform MO for typing DS
YES
NO
YES
Discharge information
NO
Issue/return done
NO
Do the issue return
YES
B


B
Print DS, attach list of pending report, DIS- Patient file to Finance
Take print of the report
YES
Pending report
YES
Report ready
NO
NO
Follow up with department
Finance check bills & update it. Then SMS other dept. for clearance like Pharmacy, Lab, Radiology etc.
Clearance received
NO
Follow up with department
YES
C


C
TPA
YES
Check the bill & update it
Send the bill to TPA for clearance
NO
Response from TPA
NO
Follow up with TPA
YES
Informed the attendant about the communication with TPA & settle bill accordingly
Check the bill & is informed to patient attendant
Bill settled
NO
Follow up with patient attendant
YES
D


D
Give clearance slip to patient/attendant
Patient /attendant give clearance slip to nurse on duty
Medicines, Reports & DS given to patient
NO
Complete & fallow up to get pending work completed
Yes
Handle all medicines, DS, Reports etc
Patient get discharged from the hospital/vacates the room
Stop