PRE IMPLEMENTATION QUESTIONNAIRE

Your Primary Work Unit/Department _____ **Job Title** _____ **Date** _____

Age: _____ **Sex:** _____ **Number of years working experience in Healthcare** _____

Role (tick the appropriate)**: Consultant Physician, Resident, Nurse, Ancillary support team clinical (Lab/Radiology), Admission – Registration desk,**

      Other Clinical Support staff, Please specify_____

Have you had prior experience outside of RGCIRC   with any electronic health records or computerized provider order entry systems?

No____ Yes ____   *If yes, about how many years of experience _____* **Years**
If no, do you require training before using it? If yes what type of training do you require?
    1. On-the-job Training and Lectures
     2. Programmed Instruction (PI)
     3. Computer-Assisted Instruction (CAI)
     4. Audiovisual Techniques
     5. Simulations
     6. Business games

I. Please indicate the extent to which you think that the following areas **_will be_** either: **Worsened (-2, -1), Stay the Same (0), or be Better (+1, +2) after the new clinical information systems are implemented.** *Please check only one (1) response per item.*

	Much Worse		No Change		Much Better
	- 2	**-1**	**0**	**+1**	**+2**
1. Improved ability to make good patient care decisions due to access to information.	[ ]	[ ]	[ ]	[ ]	[ ]
2. Communications between physicians and hospital staff.	[ ]	[ ]	[ ]	[ ]	[ ]
3. Communications between departments.	[ ]	[ ]	[ ]	[ ]	[ ]
4. Communication between hospital staff.	[ ]	[ ]	[ ]	[ ]	[ ]
5. How often patients are asked the same questions.	[ ]	[ ]	[ ]	[ ]	[ ]
6. Ability to share important information with patients and families.	[ ]	[ ]	[ ]	[ ]	[ ]

	Much Worse	No Change			Much Improved
	-2	-1	0	+1	+2

7. My ability to learn about and improve patient care processes.   [ ] [ ] [ ] [ ] [ ]

8. The frequency that verbal orders will be made on my unit.   [ ] [ ] [ ] [ ] [ ]

9. The amount of time I spend:

     a. Documenting patient care.   [ ] [ ] [ ] [ ] [ ]

     b. Recording diagnoses and symptoms.   [ ] [ ] [ ] [ ] [ ]

     c. Preparing discharge documents.   [ ] [ ] [ ] [ ] [ ]

     d. Updating the documents.   [ ] [ ] [ ] [ ] [ ]

10. The ability to avoid errors by alerting staff to potential errors before they occur.   [ ] [ ] [ ] [ ] [ ]

11. The accuracy and validity of the patient care data being recorded.   [ ] [ ] [ ] [ ] [ ]

12. The overall safety of patient care.   [ ] [ ] [ ] [ ] [ ]

13. The number of times staff forget to provide needed care.   [ ] [ ] [ ] [ ] [ ]

14. The timeliness with which patient care services are provided.   [ ] [ ] [ ] [ ] [ ]

15. The amount of professional satisfaction I get out of my job.   [ ] [ ] [ ] [ ] [ ]

16. The efficiency of our work processes.   [ ] [ ] [ ] [ ] [ ]

17. The ability to implement research findings into our patient care practices.   [ ] [ ] [ ] [ ] [ ]

18. The timeliness with which patient related data can be available   [ ] [ ] [ ] [ ] [ ]

19. Communications at end of shift hand offs.   [ ] [ ] [ ] [ ] [ ]

20. Communications when patients are transferred to different units within the hospital.   [ ] [ ] [ ] [ ] [ ]

21. Communications when patients are transferred to other facilities.   [ ] [ ] [ ] [ ] [ ]

22. Communications when patients are readmitted or receiving follow-up outpatient care.   [ ] [ ] [ ] [ ] [ ]

23. The amount of time I can spend directly with patients.   [ ] [ ] [ ] [ ] [ ]

24. The effect on the hospital to recruit and retain high quality staff.   [ ] [ ] [ ] [ ] [ ]

25. How much I enjoy my job.   [ ] [ ] [ ] [ ] [ ]

26. Legibility and clarity of patient care orders   [ ]   [ ]   [ ]   [ ]   [ ]

II. Please indicate the extent to which you agree with the following statements;

	Strongly Disagree	Mildly Disagree	Mildly Agree	Strongly Agree
1. I support the planned change in current clinical information systems.	[ ]	[ ]	[ ]	[ ]
2. My coworkers support the planned change in clinical information systems.	[ ]	[ ]	[ ]	[ ]
3. My supervisor supports the planned change in clinical information systems.	[ ]	[ ]	[ ]	[ ]
4. There will be no difficulty in adapting to information systems changes.	[ ]	[ ]	[ ]	[ ]
5. I understand the decision to change clinical information systems.	[ ]	[ ]	[ ]	[ ]
6. I know who the Super Users are on my work unit.	[ ]	[ ]	[ ]	[ ]
7. Sufficient resources have been provided for me to learn to use the new systems	[ ]	[ ]	[ ]	[ ]
8. Sufficient technical IT support will be available to operate the new system.	[ ]	[ ]	[ ]	[ ]

9. The new systems will improve our ability to give patient care:

	Strongly Disagree	Mildly Disagree	Mildly Agree	Strongly Agree
a. The Right treatment	[ ]	[ ]	[ ]	[ ]
b. To the Right patient	[ ]	[ ]	[ ]	[ ]
c. At the Right time	[ ]	[ ]	[ ]	[ ]
d. In the Right amount, dose or intensity	[ ]	[ ]	[ ]	[ ]
e. In the Right way	[ ]	[ ]	[ ]	[ ]
f. By the right person	[ ]	[ ]	[ ]	[ ]
g. With the right information	[ ]	[ ]	[ ]	[ ]
h. In the right location	[ ]	[ ]	[ ]	[ ]

COMMENTS:

Thank you for completing this survey.