

POST IMPLEMENTATION QUESTIONNAIRE

Your Primary Work Unit/Department _____ Job Title _____ Date _____

Age: _____ Sex: _____ Number of years working experience in Healthcare _____

Role (tick the appropriate): **Consultant Physician, Resident, Nurse, Ancillary support team clinical (Lab/Radiology), Admission – Registration desk,**
Other Clinical Support staff, Please specify_____

Have you had prior experience outside of RGCIRC with any electronic health records or computerized provider order entry systems?
 (No ___ Yes ___) *If yes, about how many years of experience* _____ Years

I. Please indicate if you agree/ disagree with the following statements

1. Sufficient training was provided for me before implementing the system?
2. Sufficient resources were provided for me to learn to use the new system?
3. Sufficient technical IT support is available to operate the new system?
4. IF you disagree with statement 1 then mention do you require more training for using it? If yes what type of training do you require?
 1. On-the-job Training and Lectures
 2. Programmed Instruction (PI)
 3. Computer-Assisted Instruction (CAI)

II. Please indicate the extent to which you think that the following areas have been either: **Worsened (-2, -1), Stay the Same (0), or be Better (+1, +2) after the new clinical information systems is implemented. *Please check only one (1) response per item.***

<u>Much</u>		No		<u>Much</u>
<u>Worse</u>		<u>Change</u>		<u>Better</u>
- 2	-1	0	+1	+2

- | | | | | | |
|---|-----|-----|-----|-----|-----|
| 1. Improved ability to make good patient care decisions due to access to information. | [] | [] | [] | [] | [] |
| 2. Communications between physicians and hospital staff. | [] | [] | [] | [] | [] |

- | | | | | | |
|---|-----|-----|-----|-----|-----|
| 3. Ability to share important information with patients and families. | [] | [] | [] | [] | [] |
| 4. My ability to learn about and improve patient care processes. | [] | [] | [] | [] | [] |
| 5. The amount of time I spend: | | | | | |
| a. Writing prescription. | [] | [] | [] | [] | [] |
| b. Understanding patient history. | [] | [] | [] | [] | [] |
| c. Providing investigation orders. | [] | [] | [] | [] | [] |
| d. Updating the documents. | [] | [] | [] | [] | [] |
| 6. The ability to avoid errors by alerting staff to potential errors before they occur. | [] | [] | [] | [] | [] |
| 7. The accuracy and validity of the patient care data being recorded. | [] | [] | [] | [] | [] |
| 8. The overall safety of patient care. | [] | [] | [] | [] | [] |
| 9. The timeliness with which patient care services are provided. | [] | [] | [] | [] | [] |
| 10. The amount of professional satisfaction I get out of my job. | [] | [] | [] | [] | [] |
| 11. The efficiency of our work processes. | [] | [] | [] | [] | [] |
| 12. The ability to implement research findings into our patient care practices. | [] | [] | [] | [] | [] |
| 13. The timeliness with which patient related data can be available | [] | [] | [] | [] | [] |
| 14. Communications when patients are readmitted or receiving follow-up outpatient care. | [] | [] | [] | [] | [] |
| 15. The amount of time I can spend directly with patients. | [] | [] | [] | [] | [] |
| 16. The effect on the hospital to recruit and retain high quality staff. | [] | [] | [] | [] | [] |
| 17. Legibility and clarity of patient care orders | [] | [] | [] | [] | [] |

COMMENTS:

Thank you for completing this survey.