

Internship Training
At
MAX Super Speciality Hospital,
Patparganj, New Delhi

By

Dr. Priyanka Kheterpal

PGDHM

2012-2014



International Institute of Health Management research
New Delhi

Internship Training
At
MAX Super Speciality Hospital,
Patparganj, New delhi

Time And Motion Study On GDA Deployment In The Hospital

By
Dr.Priyanka Kheterpal
Under The Guidance of
Mrs.Kirti Udyai
(Associate Dean)

Post-Graduate Diploma in Hospital & Health Management
2012-14



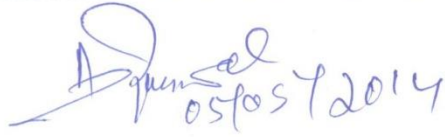
**International Institute of Health Management Research, New
Delhi**

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The Candidate has successfully carried out the study designated to him during internship training and his approach to the study has been sincere, scientific and analytical.

The Internship is in fulfillment of the course requirements. I wish him all success in all his future endeavors.



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And has successfully completed her Project on

**“Time and Motion Study on GDA Deployment in MAX Hospital
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From 5th March 2014 till 5th May 2014

In

MAX Hospital Patparganj New Delhi

She comes across as a committed, sincere & diligent person who has a strong
drive & zeal for learning

We wish her all the best for future endeavors



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The following dissertation titled "**Time and motion study on GDA deployment**" at **Max Hospital, Patparganj, New Delhi** is hereby approved as a certified study in management carried out and presented in a manner satisfactorily to warrant its acceptance as a pre-requisite for the award of **Post- Graduate Diploma in Hospital and Health Management** for which it has been submitted. It is understood that by this approval the undersigned do not necessarily endorse or approve any statement made, opinion expressed or conclusion drawn therein but approve the dissertation only for the purpose it is submitted.

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This is to certify that **Dr. Priyanka Kheterpal**, a graduate student of the **Post- Graduate Diploma in Health and Hospital Management** has worked under our guidance and supervision. He/ She is submitting this dissertation titled "**Time and Motion Study On GDA Deployment In The Hospital**" at **Max Super Speciality Hospital, Patparganj, New Delhi** in partial fulfillment of the requirements for the award of the **Post- Graduate Diploma in Health and Hospital Management**.

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This is to certify that the dissertation titled “**Time and Motion Study On GDA Deployment In The Hospital**” and submitted by **Dr. Priyanka Kheterpal**, Enrollment No. **PG/12/066** under the supervision of **Dr. Bhamini Thukral(Assistant Manager, Service Quality) Max Super Speciality Hospital, Patparganj** and **Mrs. Kirti Udayai (Assistant Dean) IIHMR, New Delhi** for award of Postgraduate Diploma in Hospital and Health Management of the Institute carried out during the period from **05.03.2014 to 3.5.2014** embodies my original work and has not formed the basis for the award of any degree, diploma associate ship, fellowship, titles in this or any other Institute or other similar institution of higher learning.


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FEEDBACK FORM

Name of the Student: DR. PRIYANKA KHETERPAL

Dissertation Organisation: MAX SUPER SPECIALITY HOSPITAL,

Area of Dissertation: PATPARGANJ, NEW DELHI
SERVICE QUALITY

Attendance: Attendance 80% plus in March & April (Each)

Objectives achieved: Dr Priyanka was utilized for Project Data collation & compilation. Yes, objective of data collation & compilation achieved.

Deliverables: Data management for efficient deployment of GDA

Strengths: (2) Improving Lihen Availability
(3) Stock analysis in OP Pharmacy
Good worker. Diligent & Pleasant personality.
Good communication skills.

Suggestions for Improvement:

- Needs to be proactive in learning.
- Enhance Decision-making skills
- Improve leadership & analytical skills.
- High scope of improvement as a Healthcare Manager.

Date: 2-May, 2014

Place: MAX HOSPITAL,
PATPARGANJ, NEW DELHI

Signature of the Officer-in-Charge/ Organisation Mentor (Dissertation)

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Dr. Priyanka

(Student of IIHMR,New Delhi)

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ORGANISATION PROFILE

MAX INDIA OVERVIEW

Founded in 1985, Max India Ltd. is a Public Limited company listed on the NSE and BSE of India with over 30,000 shareholders. Max India Limited is a multi-business corporate entity driven by the spirit of enterprise with a focus on people and service oriented businesses.

Prominent shareholders of the company are Mr Analjit Singh and a leading private equity firm, Warburg Pincus. The balance shareholding is held by the public and Institutional Investors.

The company's vision is "to be one of India's most admired corporates for Service Excellence." Towards this end, it has established businesses that are today recognized as being at the fore front of service excellence, in each of the industry sectors where it operates. Performance, Trust and Service Excellence are enshrined in Max India Group's **Vision, Mission and Values.**

- Protecting Life through its life insurance subsidiary Max Life Insurance, a joint venture between Max India and Mitsui Sumitomo Insurance
- Caring for Life through its healthcare company, Max Healthcare Institute Limited, a subsidiary of Max India Limited
- Enhancing Life through its health insurance company, Max Bupa Health Insurance, a joint venture between Max India and Bupa Finance Plc., UK which is set to launch after statutory approvals
- Enriching Life through its senior living business, Antara

Max India Group Mission

- Establish niche service businesses in Life Insurance, Healthcare and clinical research
- Life Insurance and Healthcare convergence

- Rank amongst top three players in each niche
- Partner with best-in-class world leaders
- Create trust and service excellence in all Business

Max Healthcare

Max Healthcare is the country's first comprehensive provider of standardized, seamless and world-class healthcare services. It is committed to the highest standards of medical and service excellence, patient care, scientific and medical education. Max Healthcare operates nine facilities in Delhi & NCR, offering services in over 30 medical disciplines. Max Healthcare has an out-patient facility, Max Medcentre and a Speciality centre focused on Eye and Dental care at Panchsheel Park, secondary care hospitals at Pitampura Noida and Gurgaon & state-of-the-art tertiary care facilities at Saket, Patparganj & Shalimar Bagh in Delhi. The tertiary care hospitals at Saket include Max Super Speciality Hospital (East Block), which is a centre of excellence for Cardiac Care, Minimal Access, Metabolic & Bariatric Surgery and Cancer Care and Max Super Speciality Hospital (West Block), a super speciality facility in Orthopedics & Joint Replacement, Neurosciences, Paediatrics, Obstetrics & Gynaecology, Aesthetic & Reconstructive Plastic Surgery and Internal Medicine. In addition, it offers services in the disciplines of Urology, ENT, Gastroenterology, Nephrology, Dermatology, Mental Health & Behavioral Sciences amongst others. Max Healthcare recently significantly expanded its capacity with commissioning of two super specialty hospitals in Mohali and Bathinda, Punjab through a public-partnership model with the Government of Punjab and a super specialty hospital in Dehradun, Uttarakhand

History

Max India Limited was founded in 1988. The first Max healthcare centre was opened as Max Medcentre in Panchsheel Park, New Delhi with OPD facilities and day care surgeries in 2000.

In 2002, Max Hospital was opened in Pitam Pura. Dedicated to mother and child care, Max Hospital, Noida was opened in 2002 with services including non-invasive cardiology, orthopedics, ENT, ophthalmology, nephrology etc. Max Heart and Vascular

Institute was established in 2004 with advanced cardiac life support and air evacuation service in Saket.

Max Hospital in Patparganj was founded in 2005. In the same year, Max Eye and Dental Care centre was opened at Panchsheel Park, New Delhi. Max Super Specialty Hospital in Saket was founded in 2006 and Max Hospital, Gurgaon was opened in 2007

Passion of Max healthcare

To deliver International Class healthcare with a total service focus, by creating an institution committed to the highest standards of medical & service excellence, patient care, scientific knowledge and medical education



Logo and Story



The cross is the accepted symbol for Healthcare the world over. The hands within it are inspired by Michaelangelo's famous painting on the roof of the Sistine Chapel showing the birth of Adam. In this work, which has endured for centuries, God bestows the

gift of life on mankind through his touch, a truly fitting symbol for a group that endeavours to enhance the quality of life through healing and care.

ACRONYMS

AMS – Assistant Medical Superintendent

Cath Lab – Catheterization Laboratory

CSSD – Central Sterilization Supply Department

CT – Computerized Tomography

ENT – Ear, Nose & Throat

HDU – High Dependency Unit

ICU – Intensive Care Unit

IICU – Infant Intensive Care Unit

ICCU – Intensive Coronary Care Unit

LASA - Look Alike Sound Alike

MICU – Medical Intensive Care Unit

Misc – Miscellaneous

MLC – Medico Legal Cases

MOM – Management of Medication

MRD – Medical Records Department

MRI – Magnetic Resonance Imaging

MSDS – Material Safety Data Sheet

NABH - National Accreditation Board for Hospital and Healthcare Providers

NGO – Non-Governmental Organization

NICU – Neonatal Intensive Care Unit

OPD – Out Patient Department

Ophth – Ophthalmology

Ortho – Orthopaedics

Time And Motion Study On GDA Deployment

In The Hospital

INTRODUCTION

Manpower utilization is a business concept that describe show effectively a business uses its manpower or employees. Businesses commonly use the concept of manpower utilization to evaluate output in relation to labour costs. Additionally, businesses use this concept to findnew ways to more effectively harness the output of labour.

The main tasks involved in planning the rational utilization of manpower resources are to maintain full employment of the able-bodied population and a balance between available manpower and macro-economic demand for labour, and to deploy manpower efficiently.

The most general criterion for the rational deployment and efficient utilization of manpower on a macro-economic scale is the attainment in the planned period of optimal rates of extended reproduction and the maximum satisfaction of society's needs with minimal inputs of labour and full employment of the able-bodied population.

Effective utilization of manpower has the following advantages:

- 1.Reduction in cost.
- 2.Clarity in performing tasks.
- 3.Saves money as well as time.
- 4.Less wastage in case of resources.
- 5.Organizational goals can be achieved faster.

It is the duty of the manager to find the right person to do the right work and to allocate work according to the capabilities of an employee. Then only manpower can be utilized effectively.

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EFFICIENT GDA DEPLOYMENT

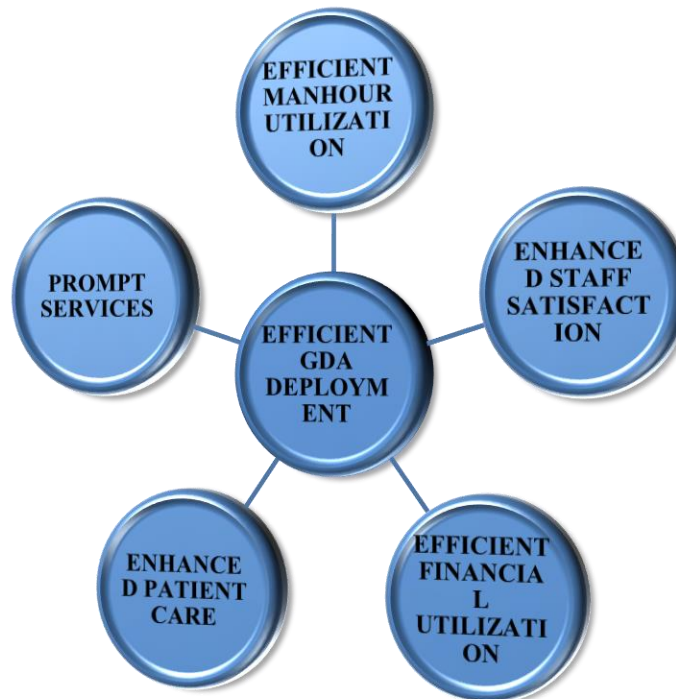


Figure 1 EFFICIENT GDA DEPLOYMENT

The right employee at the right time in the right place is of prime importance for any organization. Excess personnel in the department cost money. A shortage of personnel in the service section annoys customers. Employees who are overworked or underworked become dissatisfied. In addition to an inappropriate choice of personnel, which can be avoided in advance, there are also unforeseen absences, changing customer behavior, or weather-related and seasonal effects. Any company that cannot react fast and flexibly under these conditions risks losing market share. Only with functional, fully developed software can the management guarantee the quality and reliability of all processes. The manpower deployment planning of *gfos*.Workforce supports all shift-based and full-time models, as well as flexible hourly work scheduling at variable intervals – without the need to define specific shift models.Hence,Manpower deployment planning is of utmost importance.

RATIONALE OF THE STUDY

Currently Max Hospital, Patparganj branch has over 300 GDAs spanned in both clinical as well as non clinical department which forms a major chunk of the employees working in the organization..

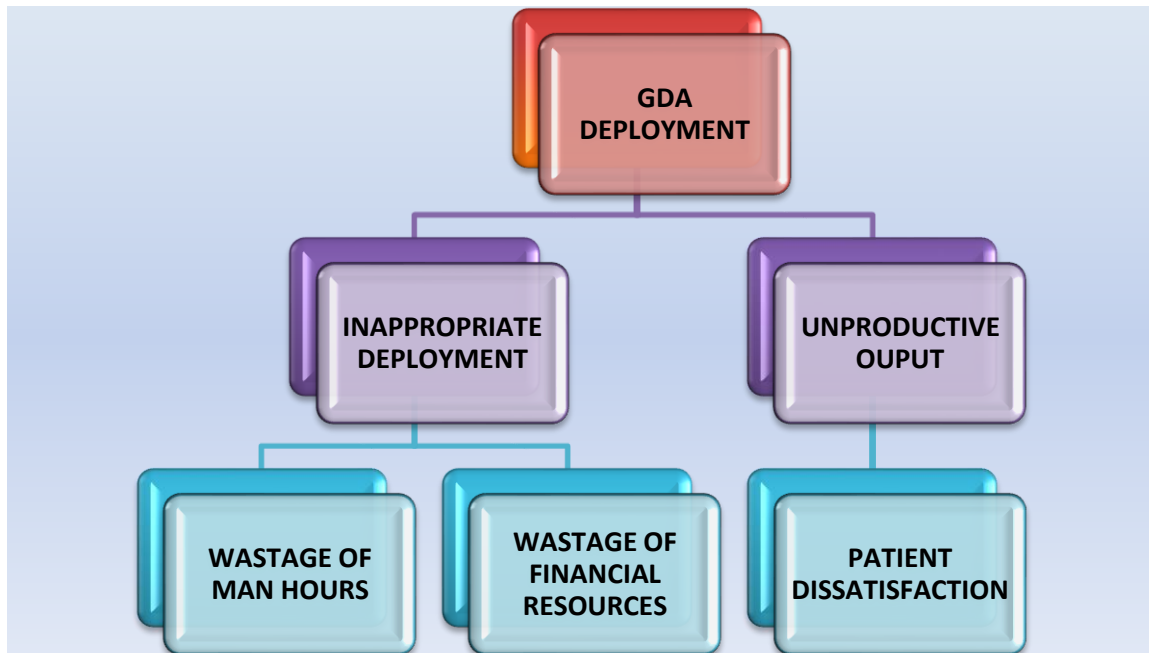


Figure 2 INEFFICIENT GDA DEPLOYMENT

So, in order to measure the deployment of manpower efficiently and effectively Time and motion study was conducted.

Time and motion study is a work measurement technique for carefully recording the time of performing a certain specific job or its elements carried out under specified conditions for analyzing the data so as to obtain the over/underutilization of manpower and further restructure it according to the findings.

BENEFITS OF TIME AND MOTION STUDY

1. Helps in improving productivity by 10 to 15% or even more.
2. Helps in cutting & controlling waste and wasteful practices.
3. Resource optimization & especially human resource optimization.
4. Man power appropriation not only in term of quantity but quality also.
5. Highlights duplication of effort intra as well as inter department.

6. Identifies efficiency and effectivity gaps.
7. Brings out skill gaps and training needs.
8. Helps build corporate culture & employee engagement by highlighting ergonomic as well as area of improvement in employee's facilities.

GENERAL OBJECTIVE

Time-Motion study for efficient GDA deployment in the hospital

SPECIFIC OBJECTIVE

- a. To understand thoroughly the current GDA deployment status and manpower utilization.
- b. To assess the optimum utilization of manpower.
- c. To suggest Restructuring/Redeployment and Reshuffling in case of over/underutilization of manpower

METHODOLOGY

- ⊙ **STUDY AREA-** The Non-Clinical departments(GF OPD, Emergency, Triage, Radiology,CSSD,IP Pharmacy,Cath Lab,Path Lab,MRD,Blood Bank)where GDAs were deployed have been chosen as an area of study to assess the manpower utilization.
- ⊙ **STUDY DESIGN-** A Time-Motion study of GDAs (Transport and Department GDA) was carried out where in the time of performing a certain specific job or its elements was carefully recorded.
- ⊙ **SAMPLING –**

Sample unit

Transport GDAs-Request made for transportation of patient from one department to another in each shift.

Department GDAs-GDA working in the Non-Clinical Deptt. in each shift.

Sample Size

Transport GDAs-A total of 251 requests were accounted from both the shifts.

Department GDAs-A total of 36 GDAs were taken in account from both the shifts.

◎ **DATA COLLECTION**

Transport GDAs-The data for the transportation requests was collected where in time elapsed during transportation by GDA for each request was recorded.

Department GDAs-A comprehensive accounting of all the activities performed by GDAs on daily basis in each department was done and average time for each activity was computed.

◎ **DATA ANALYSIS**

The data was analyzed manually as well as statistically using time and motion study template to evaluate the optimum utilization of manpower keeping in view the manpower appropriation ,workload assessment.

STUDY FINDINGS

1. A total of 78 requests were recorded, out of which in 42 requests made GDA was not available as he was busy transporting the patient for the request which has come earlier.

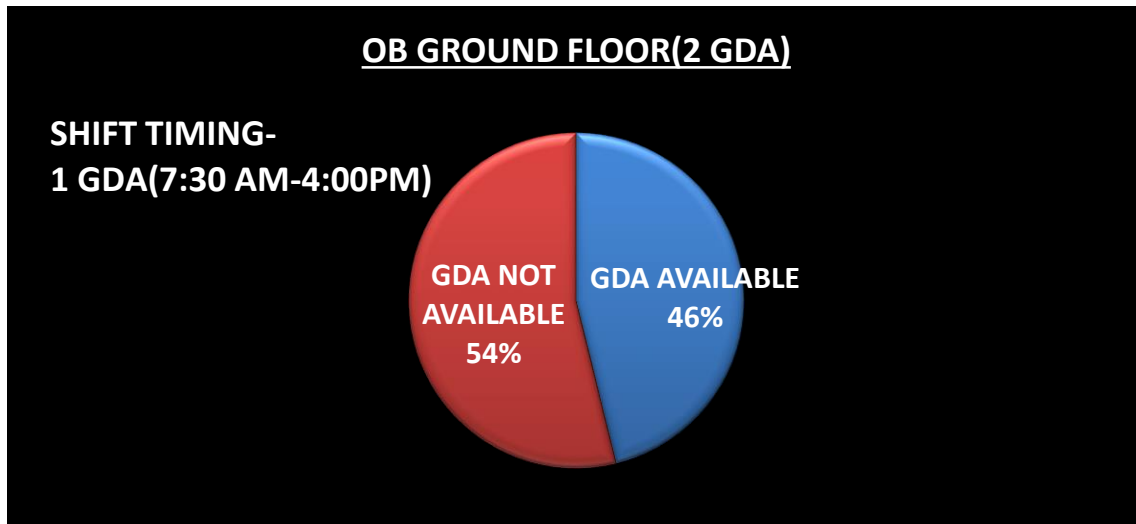


Figure 1 shows the percentage of requests in which GDA was available and not available

2. Out of 51 requests, 20 requests were such for which 2 GDA were available, in 18 requests 3 GDAs, in 10 requests 1 GDA, in 3 requests 4 GDAs were available

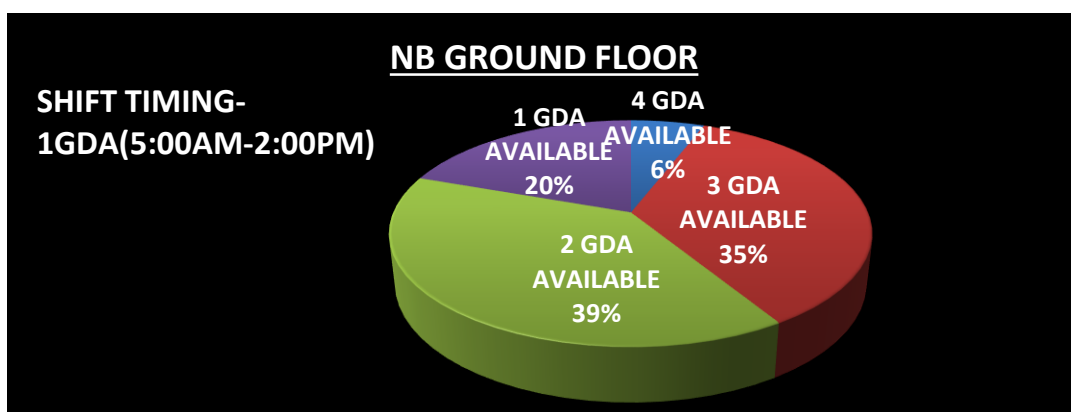


Figure 2 shows percentage of requests in which 1,2,3,4 GDAs were available to attend the patient

3. 51 requests were recorded out of which in 17 requests GDA was not available and the patient was attended by the security guard

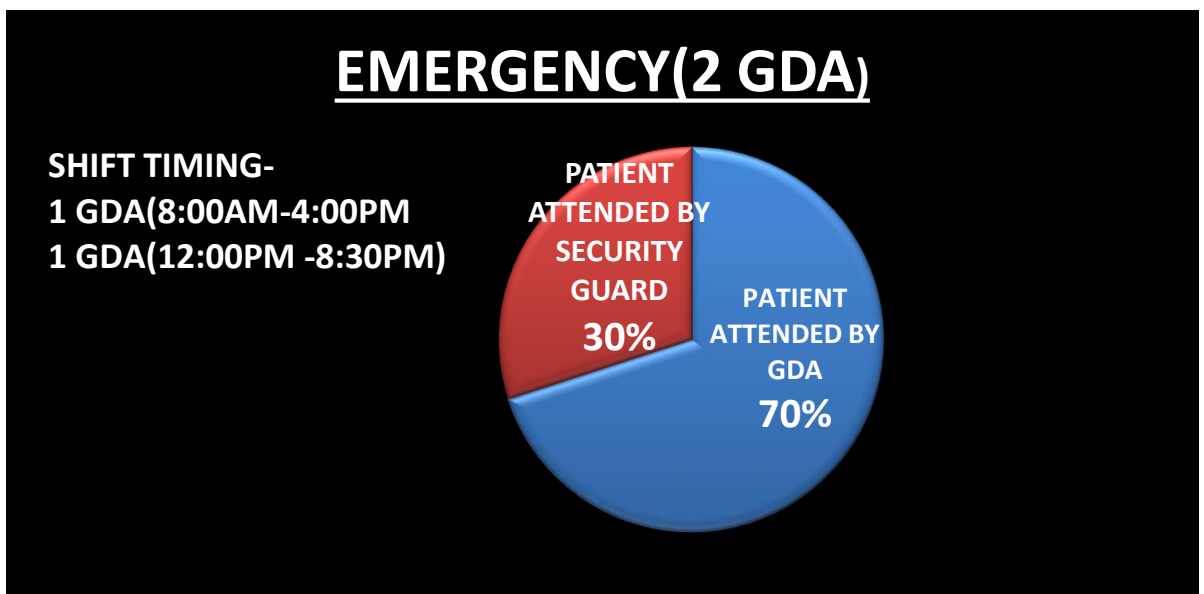


Figure 3 shows percentage of requests in which patients were attended by GDA and security guard respectively

4. 48 requests were recorded ,out of which in 28 requests GDA was available,in 16 requests pateint waited for GDA,in 8 requests patient waited for the turn

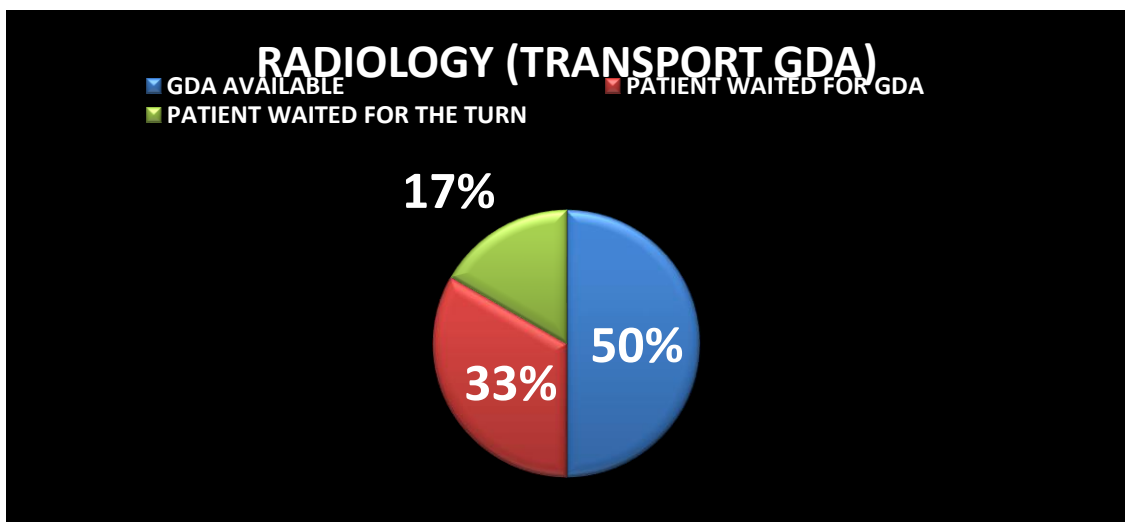


Figure 4 shows the percentage of requests in which GDA was available,not available

- Maximum time (3 hrs) is being consumed in making gauge pad. GDAs are doing technician's work as well.

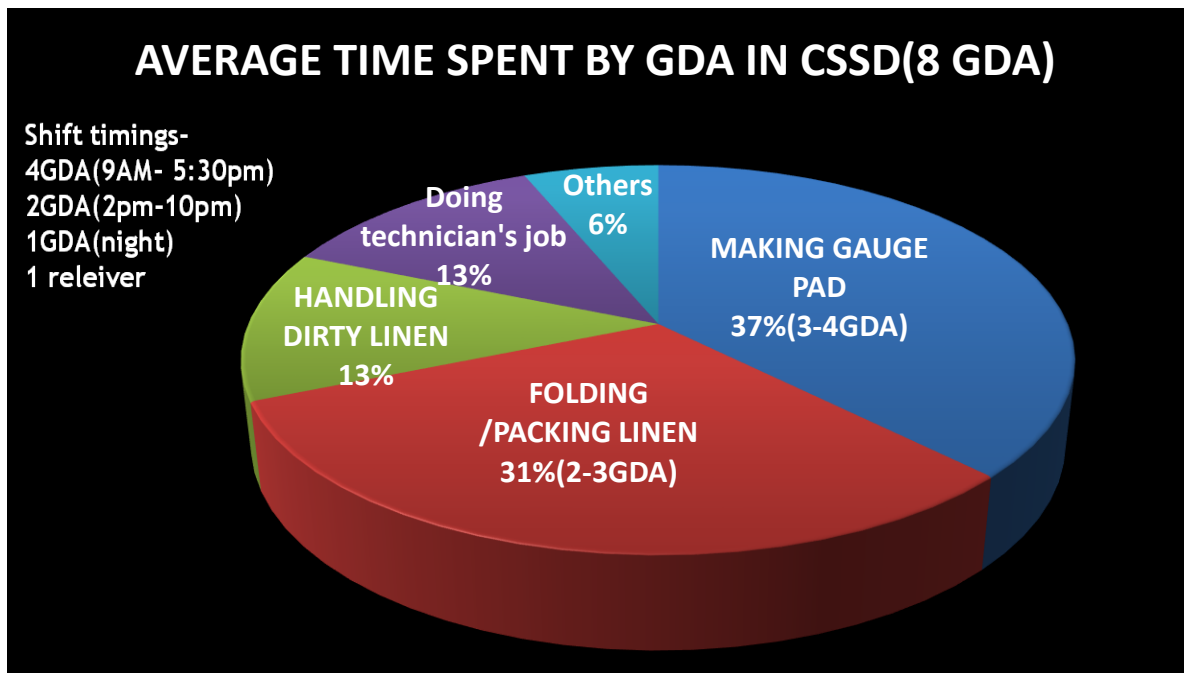


Figure 5 shows percentage of time being consumed in the daily activities of GDAs in CSSD

- The average time utilized in shifting the patient is 3-4 hrs each shift. And 2-3 GDAs were found missing and wasting their time for 1-2 hrs each day.

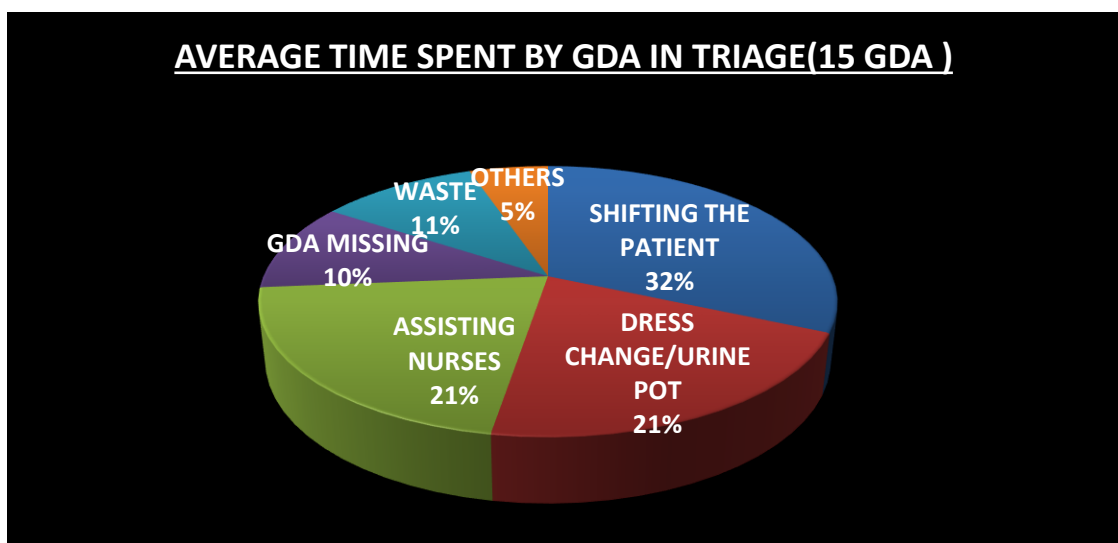


Figure 6 shows percentage of time being consumed in the daily activities of GDAs in Triage

- The average time utilized in delivering the stat indent 4-5 hrs for which 3 GDAs are being consumed. At times the GDA is dispensing drugs which is actually a pharmacist's job.

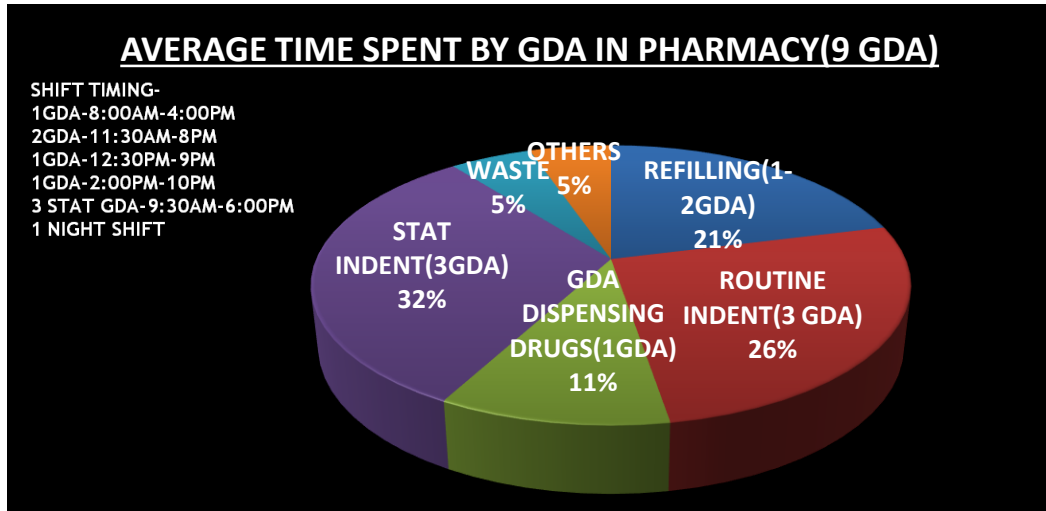


Figure 7 shows percentage of time being consumed in the daily activities of GDAs in Pharmacy

- The max. average time utilized in collection of files from different floors is 3hrs. Sorting and assembling takes 2-2.5hrs. Filing and retrieval of records takes another 1-1.5 hrs.

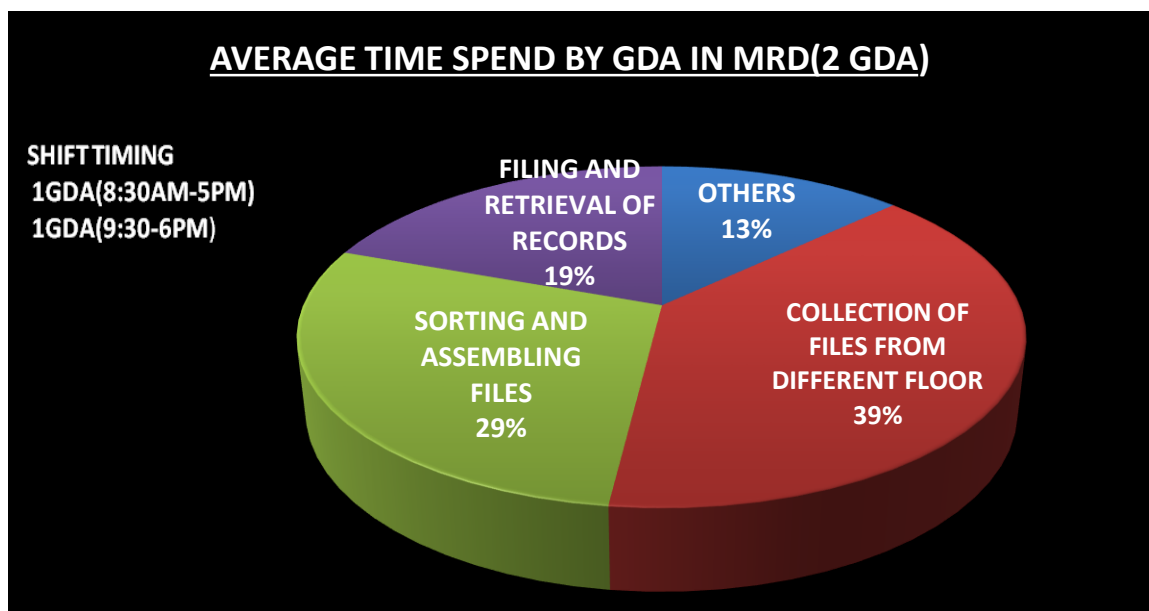


Figure 8 shows percentage of time being consumed in the daily activities of GDAs in MRD

9. The max average time utilized in report dispatch is 32% of the total time spent ,centrifugation consumes 26% of the total time(which is actually a technician’s job).

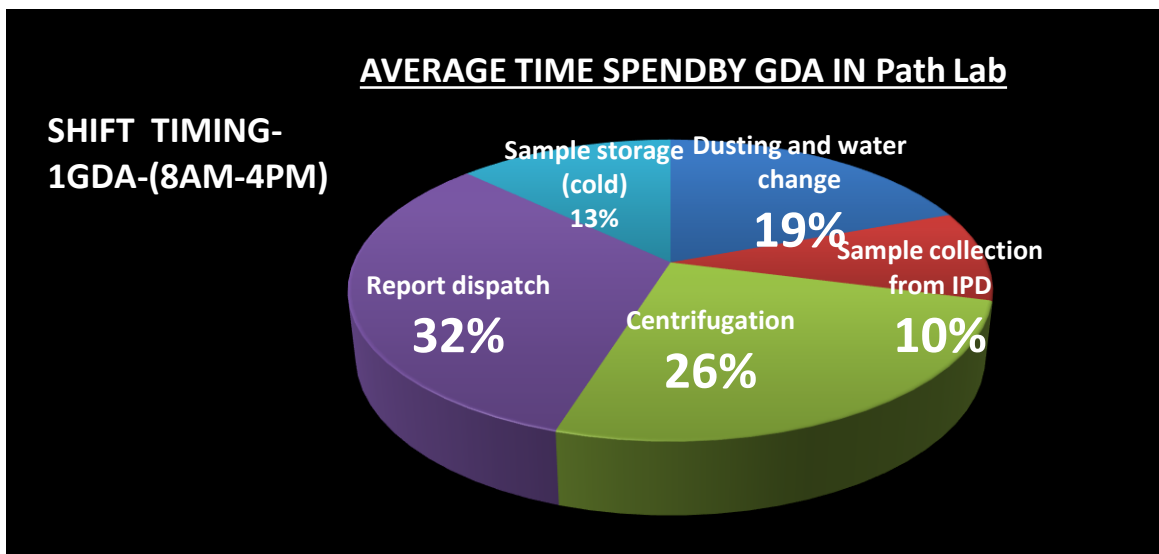


Figure 9 shows percentage of time being consumed in the daily activities of GDAs in Path Lab

DISCUSSION

The current GDA deployment status and manpower utilization was thoroughly understood and evaluated using Time and Motion study keeping in view the manpower appropriation and workload assessment.

The following are the areas of concern-

TRANSPORT GDA

1. OB Ground Floor OPD-has 1 GDA each shift. Most of the times GDA was not available to attend the patient and hence suggestive of understaffing in that area.
2. NB Ground Floor OPD-has 5 GDAs each shift. GDAs were everytime available along with extras who were found wasting their time and hence suggestive of overstaffing.
3. Emergency-has 1 GDA each shift. Many a times GDA was not available and the patient was attended by the security guard. Thus, there was understaffing in that area.

4. **Radiology**-has 1 GDA.Many a times patient has to wait for the GDA when he is already busy transporting the patient.

DEPARTMENT GDA

1. **CSSD**-6 GDAs are there in the overlapping shift of 3.5 hrs.3-4 GDAs were consumed for making gauze pad most of the times.Many a times GDAs are doing technician's job.Thus,there is **over staffing as well as overutilization** of the manpower.
2. **Triage**-has 5 GDAs each shift and 10 GDAs are there in overlapping shift where in most of the GDAs were found missing and wasting time on and off the unit.It clearly shows **overstaffing** in this area.
3. **IP Pharmacy**-has 9 GDAs in total where in 3 GDAs(9.5hrs shift) are only for the STAT indent which consumes 4-5 hrs of the total working hrs and then 1-2 GDAs are free for the rest of the time.It shows **overstaffing** in that area
4. **MRD**-has 2 GDAs in same shift.The work has been almost equally divided between them.So,there is almost an **optimum utilization** of manpower in this deptt.
5. **Path Lab**-has 3 GDAs in the overlapping shift of almost 7 hrs.There is no distribution of work as such and most of the times they are seen doing technician's work leading to **overutilization and overstaffing**

RECOMMENDATIONS

1. 1-2 Transport GDAs from the new building ground floor can be shuffled to old building ground floor.
2. 1-2 GDAs from Triage can be shuffled to emergency on requirement basis.
3. Manpower of 1-2 GDAs can be downsized from CSSD
4. 3 GDAs for STAT indent in IP Pharmacy can be downsized to 2 and 1 GDA can be shuffled to radiology.
5. Manpower of 3 GDAs in Path Lab can be downsized to 2.

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OPTIMUM UTILIZATION OF MANPOWER

Annexure

S NO	DEPARTMENT	GDA MANPOWER		SHIFT TIMING	REQUEST MADE		TAT FOR TRANSPORT		NAME OF GDA	REMARKS
					FROM	TO	START TIME	END TIME		
1	OLD BUILDING(GF)	1 GDA	DAY 1	7:30 AM-4:00 PM	OLD BUILDING(G F)	NEW BUILDING (G F)	11:00 AM	11:20 AM	RAM	GDA available
2					ENT OPD	NEW BUILDING (G F)	11:05 AM	11:10 AM	GAJINDER	GDA not available
3					DIALYSIS	OLD BUILDING (G F)	11:25 AM	11:40 AM	RAM	GDA available
4					OLD BUILDING(G F)	DISCHARGE	11:20 AM	11:25 AM	KALLU	GDA not available
5					OLD BUILDING(G F)	X-RAY ROOM	11:25 AM	11:50 AM	ASHUTOSH	GDA not available
6					OLD BUILDING(G F)	DIALYSIS	11:45 AM	12:00 PM	RAM	GDA available
7		OLD BUILDING(G F)		DIALYSIS	12:05 PM	12:20 PM	RAM	GDA available		
8		OLD BUILDING(G F)		DIALYSIS	3:05 PM	3:20 PM	RAM	GDA available		
9		OLD BUILDING(G F)		ENDOSCOPY	3:10 PM	3:30 PM	RAVI	GDA not available		
10		OLD BUILDING(G F)		NICU	3:20 PM	3:45 PM	SACHIN	GDA not available		
11		DIALYSIS		OLD BUILDING (G F)	3:30 PM	3:45 PM	RAM	GDA available		
12		OLD BUILDING(G F)		ENT OPD	3:30 PM	3:45 PM	SACHIN	GDA not available		
		1 GDA		1:00 PM-9:00 PM						

13	OLD BUILDING(GF)	1 GDA	D A Y 2	7:30 AM-4:00 PM	OLD BUILDING(G F)	DISCHARGE	3:35 PM	3:40 PM	RAVI	GDA not available
14					OLD BUILDING(G F)	NEW BUILDING (G F)	11:00 AM	11:20 AM	RAM	GDA available
15					ENT OPD	NEW BUILDING (G F)	11:05 AM	11:10 AM	GAJINDER	GDA not available
16					DIALYSIS	OLD BUILDING (G F)	11:25 AM	11:40 AM	RAM	GDA available
17					OLD BUILDING(G F)	DISCHARGE	11:20 AM	11:25 AM	KALLU	GDA not available
18					OLD BUILDING(G F)	X-RAY ROOM	11:25 AM	11:50 AM	ASHUTOSH	GDA not available
19					OLD BUILDING(G F)	DIALYSIS	11:45 AM	12:00 PM	RAM	GDA available
20					OLD BUILDING(G F)	DIALYSIS	12:05 PM	12:20 PM	RAM	GDA available
21					OLD BUILDING(G F)	DIALYSIS	3:05 PM	3:20 PM	RAM	GDA available
22					OLD BUILDING(G F)	ENDOSCOPY	3:10 PM	3:30 PM	RAVI	GDA not available
23	OLD BUILDING(GF)	1 GDA	D A Y 2	1:00 PM-9:00 PM	OLD BUILDING(G F)	NICU	3:20 PM	3:45 PM	SACHIN	GDA not available
24					DIALYSIS	OLD BUILDING (G F)	3:30 PM	3:45 PM	RAM	GDA available
25					OLD BUILDING(G F)	ENT OPD	3:30 PM	3:45 PM	SACHIN	GDA not available
26					OLD BUILDING(G F)	DISCHARGE	3:35 PM	3:40 PM	RAVI	GDA not available
27					OLD BUILDING(G F)	NEW BUILDING (G F)	11:00 AM	11:20 AM	RAM	GDA available
28	OLD BUILDING(GF)	1 GDA	D A Y 3	7:30 AM-4:00 PM	ENT OPD	NEW BUILDING (G F)	11:05 AM	11:10 AM	GAJINDER	GDA not available
29					DIALYSIS	OLD BUILDING (G F)	11:25 AM	11:40 AM	RAM	GDA available

30	OLD BUILDING(GF)	1 GDA	DAY 4	7:30 AM-4:00 PM	OLD BUILDING(G F)	DISCHARGE	11:20 AM	11:25A M	KALLU	GDA not available
31					OLD BUILDING(G F)	X-RAY ROOM	11:25 AM	11:50 AM	ASHUTOSH	GDA not available
32					OLD BUILDING(G F)	DIALYSIS	11:45 AM	12:00 PM	RAM	GDA available
33					OLD BUILDING(G F)	DIALYSIS	12:05 PM	12:20 PM	RAM	GDA available
34					OLD BUILDING(G F)	DIALYSIS	3:05 PM	3:20 PM	RAM	GDA available
35					OLD BUILDING(G F)	ENDOSCOPY	3:10 PM	3:30 PM	RAVI	GDA not available
36					OLD BUILDING(G F)	NICU	3:20 PM	3:45 PM	SACHIN	GDA not available
37					DIALYSIS	OLD BUILDING(G F)	3:30 PM	3:45 PM	RAM	GDA available
38					OLD BUILDING(G F)	ENT OPD	3:30 PM	3:45 PM	SACHIN	GDA not available
39					OLD BUILDING(G F)	DISCHARGE	3:35 PM	3:40 PM	RAVI	GDA not available
40	OLD BUILDING(GF)	1 GDA	DAY 4	7:30 AM-4:00 PM	OLD BUILDING(G F)	NEW BUILDING(G F)	11:00 AM	11:20 AM	RAM	GDA available
41					ENT OPD	NEW BUILDING(G F)	11:05 AM	11:10 AM	GAJINDER	GDA not available
42					DIALYSIS	OLD BUILDING(G F)	11:25 AM	11:40 AM	RAM	GDA available
43					OLD BUILDING(G F)	DISCHARGE	11:20 AM	11:25A M	KALLU	GDA not available
44					OLD BUILDING(G F)	X-RAY ROOM	11:25 AM	11:50 AM	ASHUTOSH	GDA not available
45					OLD BUILDING(G F)	DIALYSIS	11:45 AM	12:00 PM	RAM	GDA available
46					OLD BUILDING(G F)	DIALYSIS	12:05 PM	12:20 PM	RAM	GDA available

47		1 GDA		1:00 PM-9:00 PM	OLD BUILDING(G F)	DIALYSIS	3:05 PM	3:20 PM	RAM	GDA available
48					OLD BUILDING(G F)	ENDOSCOPY	3:10 PM	3:30 PM	RAVI	GDA not available
49					OLD BUILDING(G F)	NICU	3:20 PM	3:45 PM	SACHIN	GDA not available
50					DIALYSIS	OLD BUILDING(G F)	3:30 PM	3:45 PM	RAM	GDA available
51					OLD BUILDING(G F)	ENT OPD	3:30 PM	3:45 PM	SACHIN	GDA not available
52					OLD BUILDING(G F)	DISCHARGE	3:35 PM	3:40 PM	RAVI	GDA not available
53					OLD BUILDING(GF)	1 GDA	DAY 5	7:30 AM-4:00 PM	OLD BUILDING(G F)	NEW BUILDING(G F)
54	ENT OPD	NEW BUILDING(G F)	11:05 AM	11:10 AM					GAJINDER	GDA not available
55	DIALYSIS	OLD BUILDING(G F)	11:25 AM	11:40 AM					RAM	GDA available
56	OLD BUILDING(G F)	DISCHARGE	11:20 AM	11:25 AM					KALLU	GDA not available
57	OLD BUILDING(G F)	X-RAY ROOM	11:25 AM	11:50 AM					ASHUTOSH	GDA not available
58	OLD BUILDING(G F)	DIALYSIS	11:45 AM	12:00 PM					RAM	GDA available
59	OLD BUILDING(G F)	DIALYSIS	12:05 PM	12:20 PM					RAM	GDA available
60	OLD BUILDING(G F)	DIALYSIS	3:05 PM	3:20 PM					RAM	GDA available
61	OLD BUILDING(GF)	1 GDA	DAY 5	1:00 PM-9:00 PM	OLD BUILDING(G F)	ENDOSCOPY	3:10 PM	3:30 PM	RAVI	GDA not available
62					OLD BUILDING(G F)	NICU	3:20 PM	3:45 PM	SACHIN	GDA not available
63					DIALYSIS	OLD BUILDING(G F)	3:30 PM	3:45 PM	RAM	GDA available
64										

64	OLD BUILDING(GF)	1 GDA	DAY 6	7:30 AM-4:00 PM	OLD BUILDING(G F)	ENT OPD	3:30 PM	3:45 PM	SACHIN	GDA not available			
65					OLD BUILDING(G F)	DISCHARGE	3:35 PM	3:40 PM	RAVI	GDA not available			
66					OLD BUILDING(G F)	NEW BUILDING (G F)	11:00 AM	11:20 AM	RAM	GDA available			
67					ENT OPD	NEW BUILDING (G F)	11:05 AM	11:10 AM	GAJINDER	GDA not available			
68					DIALYSIS	OLD BUILDING (G F)	11:25 AM	11:40 AM	RAM	GDA available			
69					OLD BUILDING(G F)	DISCHARGE	11:20 AM	11:25 AM	KALLU	GDA not available			
70					OLD BUILDING(G F)	X-RAY ROOM	11:25 AM	11:50 AM	ASHUTOSH	GDA not available			
71					OLD BUILDING(G F)	DIALYSIS	11:45 AM	12:00 PM	RAM	GDA available			
72					OLD BUILDING(G F)	DIALYSIS	12:05 PM	12:20 PM	RAM	GDA available			
73					1 GDA	1:00 PM-9:00 PM	DAY 6	OLD BUILDING(G F)	DIALYSIS	3:05 PM	3:20 PM	RAM	GDA available
74								OLD BUILDING(G F)	ENDOSCOPY	3:10 PM	3:30 PM	RAVI	GDA not available
75								OLD BUILDING(G F)	NICU	3:20 PM	3:45 PM	SACHIN	GDA not available
76	DIALYSIS	OLD BUILDING (G F)	3:30 PM	3:45 PM				RAM	GDA available				
77	OLD BUILDING(G F)	ENT OPD	3:30 PM	3:45 PM				SACHIN	GDA not available				
78	OLD BUILDING(G F)	DISCHARGE	3:35 PM	3:40 PM				RAVI	GDA not available				
79	NEW BUILDING(GF)	5 GDA(1 GDA each shift)	DAY 1	5:30 AM-2:00 PM	NEW BUILDING(G F)	NEW BUILDING GF(OPD)	11.30 PM	11:40 PM	MUKESH	GDA available			
80				ABDUL	NEW BUILDING	ADMISSION	11:42	11:50	MUKESH	GDA available			

				NG(G F)		PM	PM			
81				7:30 AM-4:00 PM	MAIN LOBBY	ORTHO OPD	12:00 PM	12:10 PM	ASHUT OSH	GDA available
82				ASHUT OSH	MAIN LOBBY	1022 OPD	12:00 PM	12:15 PM	ABDUL	GDA available
83				9:00 AM - 5:00 PM	NEW BUILDING(G F)	1026 OPD	12:15 PM	12:20 PM	ASHUT OSH	GDA available
84				MUKESH	NEW BUILDING(G F)	X-RAY ROOM	12:15 PM	12:35 PM	MUKESH	GDA available
85				12:00A M-8:00P M	NEW BUILDING(G F)	OPD	12:20 PM	12:30 PM	ASHUT OSH	GDA available
86				BRIJBHUSHAN	NEW BUILDING(G F)	5TH FLOOR	3:55 PM	4:10 PM	BHUSHAN	GDA available
87				2:00A M-10:00P M	NEW BUILDING(G F)	X-RAY ROOM	4:15 PM	4:30 PM	MUKESH	GDA available
88				SHOKEN						
89	NEW BUILDING(GF)	5 GDA(1 GDA each shift)	DAY 2	5:30 AM-2:00 PM	NEW BUILDING(G F)	NEW BUILDING GF(OPD)	11:30 PM	11:40 PM	MUKESH	GDA available
90				ABDUL	NEW BUILDING(G F)	ADMISSION	11:42 PM	11:50 PM	MUKESH	GDA available
91				7:30 AM-4:00 PM	MAIN LOBBY	ORTHO OPD	12:00 PM	12:10 PM	ASHUT OSH	GDA available
92				ASHUT OSH	MAIN LOBBY	1022 OPD	12:00 PM	12:15 PM	ABDUL	GDA available
93				9:00 AM - 5:00 PM	NEW BUILDING(G F)	1026 OPD	12:15 PM	12:20 PM	ASHUT OSH	GDA available
94				MUKESH	NEW BUILDING(G F)	X-RAY ROOM	12:15 PM	12:35 PM	MUKESH	GDA available
95				12:00A M-	NEW BUILDING	OPD	12:20 PM	12:30 PM	ASHUT OSH	GDA available

				8:00P M	NG(G F)		PM	PM			
9 6				BRIJBH USHAN	NEW BUILDI NG(G F)	5TH FLOOR	3:55 PM	4:1 0 PM	BHUS HAN	GDA available	
9 7				2:00A M- 10:00P M	NEW BUILDI NG(G F)	X-RAY ROOM	4:15 PM	4:3 0 PM	MUKE SH	GDA available	
9 8				SHOKE EN							
9 9				5:30 AM- 2:00 PM	NEW BUILDI NG(G F)	NEW BUILDING GF(OPD)	11.3 0PM	11: 40 PM	MUKE SH	GDA available	
1 0 0				ABDUL	NEW BUILDI NG(G F)	ADMISSIO N	11:4 2 PM	11: 50 PM	MUKE SH	GDA available	
1 0 1				7:30 AM- 4:00 PM	MAIN LOBBY	ORTHO OPD	12:0 0 PM	12: 10 PM	ASHUT OSH	GDA available	
1 0 2				ASHUT OSH	MAIN LOBBY	1022 OPD	12:0 0 PM	12: 15 PM	ABDUL	GDA available	
1 0 3	NEW BUILDI NG(GF)	5 GDA(1 GDA each shift)	D A Y 3	9:00 AM - 5:00 PM	NEW BUILDI NG(G F)	1026 OPD	12:1 5 PM	12: 20 PM	ASHUT OSH	GDA available	
1 0 4				MUKES H	NEW BUILDI NG(G F)	X-RAY ROOM	12:1 5 PM	12: 35 PM	MUKE SH	GDA available	
1 0 5				12:00A M- 8:00P M	NEW BUILDI NG(G F)	OPD	12:2 0 PM	12: 30 PM	ASHUT OSH	GDA available	
1 0 6				BRIJBH USHAN	NEW BUILDI NG(G F)	5TH FLOOR	3:55 PM	4:1 0 PM	BHUS HAN	GDA available	
1 0 7				2:00A M- 10:00P M	NEW BUILDI NG(G F)	X-RAY ROOM	4:15 PM	4:3 0 PM	MUKE SH	GDA available	
1 0 8				SHOKE EN							
1 0 9	NEW BUILDI NG(GF)	5 GDA(1 GDA each shift)		D A Y 4	5:30 AM- 2:00 PM	NEW BUILDI NG(G F)	NEW BUILDING GF(OPD)	11.3 0PM	11: 40 PM	MUKE SH	GDA available
1					ABDUL	NEW	ADMISSIO	11:4	11:	MUKE	GDA

10				BUILDING(G F)	N	2 PM	50 PM	SH	available	
111			7:30 AM-4:00 PM	MAIN LOBBY	ORTHO OPD	12:00 PM	12:10 PM	ASHUT OSH	GDA available	
112			ASHUT OSH	MAIN LOBBY	1022 OPD	12:00 PM	12:15 PM	ABDUL	GDA available	
113			9:00 AM - 5:00 PM	NEW BUILDING(G F)	1026 OPD	12:15 PM	12:20 PM	ASHUT OSH	GDA available	
114			MUKESH	NEW BUILDING(G F)	X-RAY ROOM	12:15 PM	12:35 PM	MUKESH	GDA available	
115			12:00A M-8:00P M	NEW BUILDING(G F)	OPD	12:20 PM	12:30 PM	ASHUT OSH	GDA available	
116			BRIJBHUSHAN	NEW BUILDING(G F)	5TH FLOOR	3:55 PM	4:10 PM	BHUSHAN	GDA available	
117			2:00A M-10:00P M	NEW BUILDING(G F)	X-RAY ROOM	4:15 PM	4:30 PM	MUKESH	GDA available	
118			SHOKEN							
119			NEW BUILDING(GF)	5 GDA(1 GDA each shift)	D A Y 5	5:30 AM-2:00 PM	NEW BUILDING(G F)	NEW BUILDING GF(OPD)	11:30 PM	11:40 PM
120	ABDUL	NEW BUILDING(G F)				ADMISSION	11:42 PM	11:50 PM	MUKESH	GDA available
121	7:30 AM-4:00 PM	MAIN LOBBY				ORTHO OPD	12:00 PM	12:10 PM	ASHUT OSH	GDA available
122	ASHUT OSH	MAIN LOBBY				1022 OPD	12:00 PM	12:15 PM	ABDUL	GDA available
123	9:00 AM - 5:00 PM	NEW BUILDING(G F)				1026 OPD	12:15 PM	12:20 PM	ASHUT OSH	GDA available
124	MUKESH	NEW BUILDING(G F)				X-RAY ROOM	12:15 PM	12:35 PM	MUKESH	GDA available

1			12:00A	NEW		12:2	12:			
2			M-	BUILD		0	30	ASHUT	GDA	
5			8:00P	ING(G F)	OPD	PM	PM	OSH	available	
6			M							
1			BRIJBH	NEW	5TH	3:55	4:1	BHUS	GDA	
2			USHAN	BUILD	FLOOR	PM	0	HAN	available	
6				ING(G F)			PM			
1			2:00A	NEW	X-RAY	4:15	4:3	MUKE	GDA	
2			M-	BUILD	ROOM	PM	0	SH	available	
7			10:00P	ING(G F)			PM			
8			M							
1			SHOKE							
2			EN							
8										
1	TRIAGE	15 GDA(5 GDA each shift)	D A Y 1	7:00	TRIA	X-RAY	3:44	3:5	RAHUL	GDA
2				AM -	GE	ROOM	PM	9P		available
9				3:00				M		
1				PM		DAY	4:18	4:2	MANO	GDA
3						CARE	PM	1	J	available
0					PM					
1	TRIAGE	15 GDA(5 GDA each shift)	D A Y 1	1:00P	TRIA	ULTRASO	5:04	5:2	RAHUL	GDA
3				M-	UND	PM	0		available	
1				8:00P				PM		
1				M		ULTRASO	5:12	5:3	VIJAY	GDA
3						UND AND	PM	0		available
2			X-RAY		PM					
1	TRIAGE	15 GDA(5 GDA each shift)	D A Y 2	8:00P	TRIA	CT				GDA
3				M -	SCAN					available
3				8:00						
3				AM						
3				AM						
1	TRIAGE	15 GDA(5 GDA each shift)	D A Y 2	7:00	TRIA	X-RAY	10:0	10:		GDA
3				AM -	GE	ROOM	0AM	15A		available
4				3:00				M		
1				PM		DAY	10:3	10:		GDA
5						CARE	0AM	40A		available
1	TRIAGE	15 GDA(5 GDA each shift)	D A Y 2	1:00P	TRIA	ULTRASO	10:4	11:		GDA
3				M-	UND	5AM	00A		MISSING	
6				8:00P				M		
1				M		ULTRASO	11:0	11:		GDA
3						UND AND	0AM	20A		MISSING
7			X-RAY		M					
1	TRIAGE	15 GDA(5 GDA each shift)	D A Y 2	8:00P	TRIA	CT	11:1	11:		GDA
3				M -	SCAN	0AM	25A		available	
8				8:00				M		
1				AM						
1				AM						
1	TRIAGE	15 GDA(5 GDA each shift)	D A Y 2		TRIA	X-RAY	3:44	3:5	RAHUL	GDA
3										
4										
5										
6										

39					ROOM	PM	9P M		available	
140					TRIAGE	DAY CARE	4:18 PM	4:21 PM	MANO J	GDA available
141					TRIAGE	ULTRASO UND	5:04 PM	5:20 PM	RAHUL	GDA available
142					TRIAGE	ULTRASO UND AND X-RAY	5:12 PM	5:30 PM	VIJAY	GDA available
143	TRIAGE	15 GDA(5 GDA each shift)	D A Y 3	7:00 AM - 3:00 PM	TRIAGE	X-RAY ROOM	10:0 0AM	10: 15A M		GDA available
144					TRIAGE	DAY CARE	10:3 0AM	10: 40A M		GDA available
145				1:00P M- 8:00P M	TRIAGE	ULTRASO UND	10:4 5AM	11: 00A M		GDA MISSING
146					TRIAGE	ULTRASO UND AND X-RAY	11:0 0AM	11: 20A M		GDA MISSING
147				8:00P M - 8:00 AM	TRIAGE	CT SCAN	11:1 0AM	11: 25A M		GDA available
148					TRIAGE	X-RAY ROOM	3:44 PM	3:5 9P M	RAHUL	GDA available
149					TRIAGE	DAY CARE	4:18 PM	4:21 PM	MANO J	GDA available
150					TRIAGE	ULTRASO UND	5:04 PM	5:20 PM	RAHUL	GDA available
151					TRIAGE	ULTRASO UND AND X-RAY	5:12 PM	5:30 PM	VIJAY	GDA available
152				TRIAGE	15 GDA(5 GDA each shift)	D A Y 4	7:00 AM - 3:00 PM	TRIAGE	X-RAY ROOM	10:0 0AM
153		TRIAGE	DAY CARE				10:3 0AM	10: 40A M		GDA available
154	1:00P M- 8:00P	TRIAGE	ULTRASO UND				10:4 5AM	11: 00A M		GDA MISSING

				M						
155					TRIAGE	ULTRASO UND AND X-RAY	11:0 0AM	11: 20A M	GDA MISSING	
156				8:00P M - 8:00 AM	TRIAGE	CT SCAN	11:1 0AM	11: 25A M	GDA available	
157					TRIAGE	X-RAY ROOM	3:44 PM	3:5 9P M	RAHUL GDA available	
158					TRIAGE	DAY CARE	4:18 PM	4:2 1 PM	MANO J GDA available	
159					TRIAGE	ULTRASO UND	5:04 PM	5:2 0 PM	RAHUL GDA available	
160					TRIAGE	ULTRASO UND AND X-RAY	5:12 PM	5:3 0 PM	VIJAY GDA available	
161	TRIAGE	15 GDA(5 GDA each shift)	D A Y 5	7:00 AM - 3:00 PM	TRIAGE	X-RAY ROOM	10:0 0AM	10: 15A M	GDA available	
162					TRIAGE	DAY CARE	10:3 0AM	10: 40A M	GDA available	
163					1:00P M- 8:00P M	TRIAGE	ULTRASO UND	10:4 5AM	11: 00A M	GDA MISSING
164						TRIAGE	ULTRASO UND AND X-RAY	11:0 0AM	11: 20A M	GDA MISSING
165					8:00P M - 8:00 AM	TRIAGE	CT SCAN	11:1 0AM	11: 25A M	GDA available
166						TRIAGE	X-RAY ROOM	3:44 PM	3:5 9P M	RAHUL GDA available
167						TRIAGE	DAY CARE	4:18 PM	4:2 1 PM	MANO J GDA available
168						TRIAGE	ULTRASO UND	5:04 PM	5:2 0 PM	RAHUL GDA available
169						TRIAGE	ULTRASO UND AND X-RAY	5:12 PM	5:3 0 PM	VIJAY GDA available
1				EMERG	2GDA(1	D		EMERG	OPD	9:30

70	ENCY	GDA each shift)	A Y 1		ENCY	FLOOR(N B)	AM	5P M		available
171					EMERGENCY	TRIAGE	9:32 AM	9:4 0A M	SECUR ITY GUAR D	GDA not available
172					EMERGENCY	TRIAGE	10:3 0AM	10: 38A M	SALEE M	GDA available
173					EMERGENCY	OPD	10:4 2AM	10: 50A M	SALEE M	GDA available
174					EMERGENCY	OPD	10:4 4AM	10: 54A M	SECUR ITY GUAR D	GDA not available
175				8AM- 4PM	EMERGENCY	TRIAGE	11:1 0AM	11: 18A M	GDA	GDA available
176				SALEE M	EMERGENCY	OPD(OB)	11:2 5AM	11: 40A M	GDA	GDA available
177				12PM- 8:30P M	EMERGENCY	TRIAGE	11:3 0AM	11: 38A M	SECUR ITY GUAR D	GDA not available
178				NAREN DER	EMERGENCY	OPD(NB)	12:0 0PM	12: 15P M	GDA	GDA available
179					EMERGENCY	TRIAGE	12:5 0PM	1:0 7P M	GDA	GDA available
180					EMERGENCY	OPD	1:50 PM	2:0 0P M	SECUR ITY GUAR D	GDA not available
181					EMERGENCY	OPD	1:54 PM	2:1 0P M	SECUR ITY GUAR D	GDA not available
182					EMERGENCY	TRIAGE	3:00 PM	3:1 0P M	GDA	GDA available
183					EMERGENCY	TRIAGE	3:40 PM	3:4 8P M	GDA	GDA available
184					EMERGENCY	TRIAGE	4:00 PM	4:1 4P M	GDA	GDA available
188	EMERGENCY	2GDA(1 GDA each	D A	NAREN DER	EMERGENCY	OPD	10:4 2AM	10: 50A	SALEE M	GDA available

5		shift)	Y 2					M					
186				EMERGENCY	OPD	10:44AM	10:54AM	SECURITY GUARD	GDA not available				
187				EMERGENCY	TRIAGE	11:10AM	11:18AM	GDA	GDA available				
188				EMERGENCY	OPD(OB)	11:25AM	11:40AM	GDA	GDA available				
189				8:00AM-4:00PM	EMERGENCY	TRIAGE	11:30AM	11:38AM	SECURITY GUARD	GDA not available			
190				SALEEM	EMERGENCY	OPD(NB)	12:00PM	12:15PM	GDA	GDA available			
191				12:00PM-8:30PM	EMERGENCY	TRIAGE	12:50PM	1:07PM	GDA	GDA available			
192				NARENDER	EMERGENCY	OPD	1:50PM	2:00PM	SECURITY GUARD	GDA not available			
193					EMERGENCY	OPD	1:54PM	2:10PM	SECURITY GUARD	GDA not available			
194					EMERGENCY	TRIAGE	3:00PM	3:10PM	GDA	GDA available			
195					EMERGENCY	TRIAGE	3:40PM	3:48PM	GDA	GDA available			
196					EMERGENCY	TRIAGE	4:00PM	4:14PM	GDA	GDA available			
197				EMERGENCY	2GDA(1 GDA each shift)	D A Y 3		EMERGENCY	OPD	10:42AM	10:50AM	SALEEM	GDA available
198							EMERGENCY	OPD	10:44AM	10:54AM	SECURITY GUARD	GDA not available	
199	EMERGENCY	TRIAGE	11:10AM				11:18AM	GDA	GDA available				
200	EMERGENCY	OPD(OB)	11:25AM				11:40AM	GDA	GDA available				

0							M			
201				8:00A M-4:00P M	EMERGENCY	TRIAGE	11:30AM	11:38A M	SECURITY GUARD	GDA not available
202				SALEEM	EMERGENCY	OPD(NB)	12:00PM	12:15P M	GDA	GDA available
203				12:00P M-8:30P M	EMERGENCY	TRIAGE	12:50PM	1:07P M	GDA	GDA available
204				NARENDER	EMERGENCY	OPD	1:50 PM	2:00P M	SECURITY GUARD	GDA not available
205					EMERGENCY	OPD	1:54 PM	2:10P M	SECURITY GUARD	GDA not available
206					EMERGENCY	TRIAGE	3:00 PM	3:10P M	GDA	GDA available
207					EMERGENCY	TRIAGE	3:40 PM	3:48P M	GDA	GDA available
208					EMERGENCY	TRIAGE	4:00 PM	4:14P M	GDA	GDA available
209				EMERGENCY	2GDA(1 GDA each shift)	DAY 4		EMERGENCY	OPD	10:42AM
210		EMERGENCY	OPD				10:44AM	10:54A M	SECURITY GUARD	GDA not available
211		EMERGENCY	TRIAGE				11:10AM	11:18A M	GDA	GDA available
212		EMERGENCY	OPD(OB)				11:25AM	11:40A M	GDA	GDA available
213	8:00A M-4:00P M	EMERGENCY	TRIAGE				11:30AM	11:38A M	SECURITY GUARD	GDA not available
214	SALEEM	EMERGENCY	OPD(NB)				12:00PM	12:15P M	GDA	GDA available
215	12:00P M-	EMERGENCY	TRIAGE				12:50PM	1:07P M	GDA	GDA available

5				8:30P M				M		
2 1 6				NAREN DER	EMERG ENCY	OPD	1:50 PM	2:0 0P M	SECUR ITY GUAR D	GDA not available
2 1 7					EMERG ENCY	OPD	1:54 PM	2:1 0P M	SECUR ITY GUAR D	GDA not available
2 1 8					EMERG ENCY	TRIAGE	3:00 PM	3:1 0P M	GDA	GDA available
2 1 9					EMERG ENCY	TRIAGE	3:40 PM	3:4 8P M	GDA	GDA available
2 2 0					EMERG ENCY	TRIAGE	4:00 PM	4:1 4P M	GDA	GDA available
2 2 1	RADIOLOGY	1 GDA(1 shift)	D A Y 1	7:30A M- 4:00 PM	X-RAY ROOM	OLD BUILDING OPD	11:3 4AM	11: 49 AM	IRSHA AD	GDA available
2 2 2					X-RAY ROOM	NEW BUILDING OPD	11:4 0AM	11: 55 AM	IRSHA AD	Patient waited for GDA
2 2 3					CT ROOM	OPD	12:1 5PM	12: 42P M	IRSHA AD	Patient waited for his turn
2 2 4					X-RAY ROOM	OPD	12:2 5PM	12: 47P M	IRSHA AD	Patient waited for GDA
2 2 5					ULTRAS OUND	OPD	1:00 PM	1:1 3P M	IRSHA AD	GDA available
2 2 6					X-RAY ROOM	NEW BUILDING OPD	1:20 PM	1:2 8P M	IRSHA AD	GDA available
2 2 7					X-RAY ROOM	OLD BUILDING OPD	1:22 PM	1:3 5P M	IRSHA AD	Patient waited for GDA
2 2 8					CT ROOM	OPD	2:00 PM	2:1 6P M	IRSHA AD	GDA available
2 2 9					ULTRAS OUND	OPD	2:30 PM	2:4 2P M	IRSHA AD	GDA available
2 3 0					X-RAY ROOM	OLD BUILDING OPD	2:50 PM	3:0 3P M	IRSHA AD	Patient waited for GDA
2 3 3					X-RAY ROOM	NEW BUILDING	3:30 PM	3:4 3P	IRSHA AD	Patient waited for

1						OPD		M		his turn	
2						ULTRASOUND	NEW BUILDING OPD	4:05 PM	4:18 PM	IRSHA AD	GDA available
2						X-RAY ROOM	OLD BUILDING OPD	11:34 AM	11:49 AM	IRSHA AD	GDA available
2						X-RAY ROOM	NEW BUILDING OPD	11:40 AM	11:55 AM	IRSHA AD	Patient waited for GDA
2						CT ROOM	OPD	12:15 PM	12:42 PM	IRSHA AD	Patient waited for his turn
2						X-RAY ROOM	OPD	12:25 PM	12:47 PM	IRSHA AD	Patient waited for GDA
2						ULTRASOUND	OPD	1:00 PM	1:13 PM	IRSHA AD	GDA available
2						X-RAY ROOM	NEW BUILDING OPD	1:20 PM	1:28 PM	IRSHA AD	GDA available
2						X-RAY ROOM	OLD BUILDING OPD	1:22 PM	1:35 PM	IRSHA AD	Patient waited for GDA
2						CT ROOM	OPD	2:00 PM	2:16 PM	IRSHA AD	GDA available
2						ULTRASOUND	OPD	2:30 PM	2:42 PM	IRSHA AD	GDA available
2						X-RAY ROOM	OLD BUILDING OPD	2:50 PM	3:03 PM	IRSHA AD	Patient waited for GDA
2						X-RAY ROOM	NEW BUILDING OPD	3:30 PM	3:43 PM	IRSHA AD	Patient waited for his turn
2						ULTRASOUND	NEW BUILDING OPD	4:05 PM	4:18 PM	IRSHA AD	GDA available
2						X-RAY ROOM	OLD BUILDING OPD	11:34 AM	11:49 AM	IRSHA AD	GDA available
2						X-RAY ROOM	NEW BUILDING OPD	11:40 AM	11:55 AM	IRSHA AD	Patient waited for GDA
2						CT ROOM	OPD	12:15 PM	12:42 PM	IRSHA AD	Patient waited for his turn
2						X-RAY ROOM	OPD	12:25 PM	12:47 PM	IRSHA AD	Patient waited for

8				M	GDA			
249			ULTRASOUND	OPD	1:00 PM	1:13 PM	IRSHAD	GDA available
250			X-RAY ROOM	NEW BUILDING OPD	1:20 PM	1:28 PM	IRSHAD	GDA available
251			X-RAY ROOM	OLD BUILDING OPD	1:22 PM	1:35 PM	IRSHAD	Patient waited for GDA
252			CT ROOM	OPD	2:00 PM	2:16 PM	IRSHAD	GDA available
253			ULTRASOUND	OPD	2:30 PM	2:42 PM	IRSHAD	GDA available
254			X-RAY ROOM	OLD BUILDING OPD	2:50 PM	3:03 PM	IRSHAD	Patient waited for GDA
255			X-RAY ROOM	NEW BUILDING OPD	3:30 PM	3:43 PM	IRSHAD	Patient waited for his turn
256			ULTRASOUND	NEW BUILDING OPD	4:05 PM	4:18 PM	IRSHAD	GDA available