



Dell International Services India Pvt. Ltd.

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To whomsoever it may concern

This is to certify that **Dr. Ashwini Sushir**, of **International Institute of Health Management Research, Delhi** has been working with Dell International Services for her summer project.

Project Details:


Project Name	: Application Support Model and its Challenges in EMR Healthcare Accounts
Duration	: 08 February 2016 – 29 April 2016 (3 Months)
Location	: Bangalore
Guide Name	: Dr. Vikrant Korde & S, Vigneshwaran
Sponsor Name	: Ajay Aiyar

She has successfully completed her project and her performance during the tenure of the internship has been found to be satisfactory.

Her findings in course of the project has been found to be practical and relevant and some of the recommendations will be incorporated on the floor on approval from the business.

Thanking You,

Regards,


Ashish Kumar
Talent Acquisition Sr. Advisor
Dell International Services India Private Limited

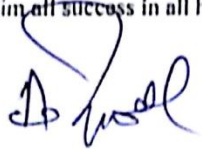
TO WHOMSOEVER IT MAY CONCERN

This is to certify that Dr. Ashwini R Sushir, a student of Post Graduate Diploma in Hospital and Health IT Management (PGDHIM) from International Institute of Health Management Research, New Delhi has undergone Internship training at "Dell International Services, Bangalore" from 8 February, 2016 to 29 April, 2016.

The Candidate has successfully carried out the study designated to her during internship training and her approach to the study has been sincere, scientific and analytical.

The Internship is in fulfilment of the course requirements.

I wish him all success in all her future endeavours.



Dr. A.K. Agarwal
Dean (Academics and Student Affairs)
IIHMR New Delhi



Dr. Nishikant Bele
Assistant Professor
IIHMR, New Delhi

Certificate of Approval

The following dissertation titled "**Application Support Model and its Challenges in Healthcare Accounts**" at "**Dell International Services, Bangalore**" is hereby approved as a certified study in management, carried out and presented in a manner satisfactorily to warrant its acceptance as a prerequisite for the award of **Post Graduate Diploma in Health and Hospital Management** for which it has been submitted. It is understood that by this approval the undersigned do not necessarily endorse or approve any statement made, opinion expressed or conclusion drawn therein but approve the dissertation only for the purpose it is submitted.

Dissertation Examination Committee for evaluation of dissertation.

Name

Signature

Surjeet Thakur

Surjeet

Dr. Anandhi Ramachandran

19/11/2020

Surendra Tyagi

Surendra

Certificate from Dissertation Advisory Committee

This is to certify that **Dr. Ashwini R Sushir**, a student of the **Post- Graduate Diploma in Hospital and Healthcare IT Management** has worked under our guidance and supervision. She is submitting this dissertation titled **“Application Support Model and its Challenges in EMR Healthcare Accounts”** at **“Dell International Services India Private Limited”** in partial fulfillment of the requirements for the award of the **Post- Graduate Diploma in Hospital and Healthcare IT Management**.

This dissertation has the requisite standard and to the best of our knowledge no part of it has been reproduced from any other dissertation, monograph, report or book.



Dr. Nishikant Bele
Associate Professor
IIHMR Delhi



Ajay Aiyar
EMR Global Delivery Head
Dell International Services

FEEDBACK FORM

Name of the Student : Dr. Ashwini R Sushir

Dissertation Organisation: Dell International Services

Area of Dissertation : Application support model and its challenges in EMR healthcare accounts


Attendance : 100%

Objectives achieved : Successfully completed dissertation and expectations were met.

Deliverables : 1. Trained in different EMR products.
2. Shadowed on request tasks

Strengths : Quick Learner, Sincere and Dedicated, open to suggestion and has a positive attitude.

Suggestions for Improvement: Can gain more knowledge in order to give expert recommendation on the topic she has researched.


Signature of the Officer-in-Charge/ Organisation Mentor (Dissertation)

Date: Apr 29, 2016
Place: Bangalore

**INTERNATIONAL INSTITUTE OF HEALTH MANAGEMENT
RESEARCH,
NEW DELHI**

CERTIFICATE BY SCHOLAR

This is to certify that the dissertation titled “**Application support Model And its Challenges in Healthcare Accounts**” submitted by **Dr. Ashwini R Sushir**, Enrolment No. **PG/14/015** under the supervision of **Dr. Nishikant Bele** for award of Postgraduate Diploma in Hospital and Health Management of the Institute carried out during the period from **8th February 2016** to **29th April, 2016** embodies my original work and has not formed the basis for the award of any Degree, Diploma Associate ship, fellowship, titles in this or any other Institute or other similar institution of higher learning.



Dr. Ashwini R Sushir
PG/14/015
PGDHM (2014-16) – Health IT
