CERTIFICATE BY SCHOLAR

This is to certify that the dissertation titled **"A review of Critical Success Factors (CSFs) of healthcare projects at global scale"** submitted by Dr Abhaya Gupta, Enrolment No. **PG/21/004** under the supervision of **Dr. Mukesh Ravi Raushan** for award of Postgraduate Diploma in Hospital & Health Management of the Institute carried out during the period from **15th February 2023 to 1st June 2023.** Embodies of my original work & has not formed the basis for the award of any degree, diploma associateship, fellowship, titles in this or any other Institute or other similar institution of higher learning.
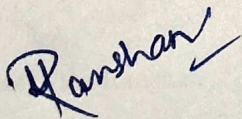
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CERTIFICATE

Dr Abhaya Gupta, worked at Intellio Healthcare with their sister company, Vriseup and conducted secondary research on topic "A review on Critical Success Factors (CSFs) of healthcare projects at Global scale". The study was conducted from 15th February to 1st June 2023.

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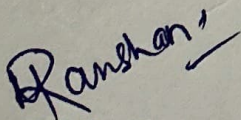
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Assistant Professor

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CERTIFICATE FROM DISSERTATION MENTOR

This is to certify that Dr Abhaya Gupta, a student of the **Post-Graduate Diploma in Health & Hospital Management** has worked under their guidance & supervision. She is submitting this dissertation titled **"A review of Critical Success Factors (CSFs) of healthcare projects at global scale"** in partial fulfilment of the requirements for the award of the **Post-Graduate Diploma in Health & Hospital Management.**

This dissertation has the requisite standard & to the best of their knowledge no part of it has been reproduced from any other dissertation, monograph, report or book.

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The following dissertation titled "**A review on Critical Success factors (CSF) of healthcare projects at Global scale** " is hereby approved as a certified study in management carried out and presented in a manner satisfactorily to warrant its acceptance as a prerequisite for the award of **PGDM (Hospital & Health Management)** for which it has been submitted. It is understood that by this approval the undersigned do not necessarily endorse or approve any statement made, opinion expressed or conclusion drawn therein but approve the dissertation only for the purpose it is submitted.

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This is to certify that **Dr Abhaya Gupta,** student of Post Graduate Diploma in Hospital & Health Management (PGDHM) from International Institute of Health Management Research, New Delhi has undergone **Dissertation at Intellio Healthcare** from 15th February 2023 to 1th June 2023.
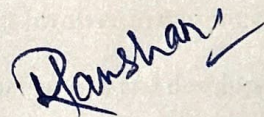
Dr Abhaya Gupta has successfully carried out the study designated to her during the dissertation period & her approach to the study has been sincere, scientific & analytical. The Dissertation is in fulfilment of the ctheirse requirements and I wish her all success in all her future endeavtheirs.

Dr Sumesh Kumar

Associate Dean

Academic & Student Affairs Mentor

IIHMR, New Delhi

Dr Mukesh Ravi Raushan

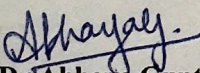Associate Professor

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I am truly grateful to all the individuals and organizations involved in this project, as their contributions have been indispensable in my professional growth and development.

Dr Abhaya Gupta

Date –

FEEDBACK FORM

Name of Student - Dr Abhaya Gupta

Name of organization in which dissertation was completed -
Intellio Healthcare Pvt Ltd

Area of Dissertation - Project Management

Objectives Achieved - Completed 4 months Internship as Management Trainee in the organization. She actively contributed as a valuable member of team responsible in the organization. Throughout her tenure, she successfully fulfilled all assigned project tasks, demonstrating her commitment to completing essential responsibilities.

Deliverables -
- Contributed to the company's on-line presence by managing the official website
- Feasibility Study, Market Analysis and Proposal
- Website Content Creation
- Digital Marketing '
- Recruitment Support

Strenghths -
- Sincerity and Commitment towards the responsibilities entrusted to her
- Hardworking and passionate to learn and explore new possibilities

Suggestions for Improvement -
Needs to develop multi tasking and grown in career by focusing on innovations and learning more dynamic fields in healthcare

Date - 5th July 2023
Place - Okhla, Delhi

Dr Vineet Arora
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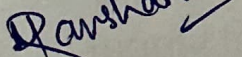Plot No. 3, Sector 18A, Phase- II, Dwarka, New Delhi- 110075

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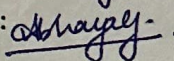Signature:
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