



**International Institute of Health Management Research (IIHMR), New Delhi.
POSTGRADUATE DIPLOMA HOSPITAL AND HEALTH MANAGEMENT
(Health Management Stream)
(Batch 2019-2021)
Organization and Management of Utility Services
(HOM- 704)
End Term Examination**

Time allowed: 2 hrs

Max. Marks: 70

Section A

(Answer any three questions)

Each question carries 20 marks

(3 x 20= 60 marks)

1. Discuss in brief the planning and organization of hospital laboratory services
2. Discuss the physical facilities requirement of mortuary service of a medical college hospital
3. Briefly list the significant components that the hospital engineering department would be accountable for.
4. Define healthcare (biomedical) waste. How would you segregate and dispose of COVID-19 vaccination waste

Section B

(Answer any two questions)

Each question carries 5 marks

(2 x 5= 10 marks)

1. Eight Management Skills
2. Blood Bank
3. CSSD
4. Define ambulance. List types of ambulances.