



International Institute of Health Management Research (IIHMR), New Delhi

PGDM (HOSPITAL AND HEALTH MANAGEMENT)

(Batch 2022-2024)

RE_ SUPPLEMENTARY EXAM (4th Term)

SUPPLEMENTARY EXAM (5th & 6th Term)

HOM 703-Organization and Management of Support Services

Date: June 18, 2024

Timing & Duration: 10:30 A.M.-01:30 P.M. (3 Hrs.)

Max. Marks: 100

Instructions:

- Budget your time as per the marks given for each question and write your answer accordingly.
- Don't write anything on the Question Paper except writing your Registration No.
- Mobile Phones are not allowed even for computations.

Part A: Q. 1 to Q.10 (10 questions*1 marks = 20 marks).

One liner questions

1. What is the full form of TLD badges?
2. Where are the international patient's details reported by hospital authorities
3. Name two sub specialities in laboratory services?
4. What is the full form of FRRO?
5. Name two quality indicator of blood bank services?

State true / false

6. Microbiological surveillance of housekeeping services helps in hospital infection control- True/ False
7. Directional signages are integral part of hospital planning process - True/ False
8. Linen services play crucial role in hospital infection control programme- True/ False
9. Laboratory accreditation programmes improves lab quality services- True/ False
10. It is not mandatory to wear TLD badges while working in radiation prone area- True/ False

Part B: Q.11 to Q.15 (4 questions *10 Marks = 40 Marks) Attempt any four.

Short questions

11. What are the safety policies for blood transfusion services of a hospital?
12. What is the role of housekeeping services in infection control in a hospital?
13. Explain the radiation safety measure applicable to the radiology services in a hospital?
14. Explain the internal and external quality control measure of an accredited laboratory?
15. What is the role of housekeeping services in a hospital?

Part C: Q.16 to Q.18 (2 questions *20 Marks = 40 Marks) Attempt any two.

Long questions

16. Describe the plan of Radiology services for a 350 bedded hospital in a capital city?
17. Explain the planning and organisation of Linen services in a tertiary care hospital?
18. Describe the plan of kitchen services for a 350 bedded hospital in a capital city?