

Post Graduate Diploma in Management (Hospital & Health Management)
PGDM – 2021-23 Batch
Term – III : Term End Examination (Organization and Management of
Clinical services)

Course & Code	:		Reg. No.	:	
Term & Batch	:	III, 2021-23	Date	:	
Duration	:	3 Hrs	Max. Marks	:	70

Instructions:

- Budget your time as per the marks given for each question and write your answer accordingly.
 - Don't write anything on the Question Paper except writing your Registration No.
 - Mobile Phones are not allowed even for computations.
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Part A: Q. 1 to Q.10 (10 questions*1 marks = 10 marks).

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|---|---------------------|
| 1. The A & E department is known as “Hospitals’ Hospital”. | True / False |
| 2. Corridor design of Emergency department is best suited for large size departments. | True / False |
| 3. “Shopping window” of hospital is OPD. | True / False |
| 4. Waiting Area in OPD should be 0.5 – 1 sqM/ patient with minimum of 60 sqM. | True / False |
| 5. Stainless steel cladding is best suited for walls and ceiling in OT. | True / False |
| 6. The Air changes required per hour in Operation Theatre is 16 – 18. | True / False |
| 7. The minimum number of beds required for a viable ICU are 6. | True / False |
| 8. The recommended Nurse Patient ratio in an ICU is 1:1. | True / False |
| 9. The old pavilion type of wards were also called Nightingale. | True / False |
| 10. In Riggs’ type of ward the nurse walking distance for patient care activities is minimized. | True / False |

Part B: (4 questions *5 Marks =20 Marks) Attempt any four.

Write Short Notes on:

- Q11. Barrier Nursing.
- Q12. Draw flow chart of patients in OPD
- Q13. Day Care Center
- Q14. Surgical Safety Check List
- Q15. Triage in A & E

Part C: (4 questions *10 Marks =40 Marks) All questions are compulsory.

Write Long Notes on:

Q16. Enumerate functions of a hospital. What do you understand hospital as a system. Discuss the Nursing services in a district hospital.

Q17. Emergency services are one of the important components of health care given by the hospital to the community. How will you address the problems of emergency services in a 500-bedded hospital in a cosmopolitan city?

Q18. In-patient services are very important from public relations concerns. Discuss the merits and demerits of open ward and Rig's pattern ward. Describe how will you plan and organize the in-patient services.

Q19. In context of operation theater, describe the following: -

- (a) Location
 - (b) Zoning
 - (c) Ventilation requirements
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