

International Institute of Health Management Research (IIHMR)

New Delhi

Batch: 2019-21

Total marks: 70

Information Technology Project Management (HIT – 702)

Time: 2:00 HR

Section A. Attempt all Question

10*1 =10 M

1. The _____ is not an approach to software cost estimation?
 - A. Analytical
 - B. Critical
 - C. Empirical
 - E. Heuristic
2. Which of the following is the sub-process of process improvement?
 - A. Process introduction
 - B. De-processification
 - C. Process analysis
 - D. Process distribution.
3. One reason to involve everyone on the software team in the planning activity is to
 - A. Control feature creep
 - B. Get all team members to "sign up" to the plan
 - C Understand the problem scope
 - D. Adjust the granularity of the plan
4. Which of the following items is not normally included in a project charter?
 - A. The name of the project manager
 - B. Budget information
 - C. Stakeholder signatures
 - D. A Gantt chart
5. Which of the following is not a best practice that can help in avoiding scope problems on IT projects?
 - A. Keep The Scope Realistic.
 - B. Use Off-The-Shelf Hardware and Software Whenever Possible.
 - C. Follow Good Project Management Processes.
 - D. Don't Involve too many users in scope management
6. Five dimensions that must be managed on a project
 - A Constraint, Quality, Cost, Schedule, Staff
 - B Features, Quality, Cost, Schedule, Staff
 - C Features, priority, Cost, Schedule, Staff
 - D Features, Quality, Cost, Schedule, customer

7. Which of the following is not considered as a risk in project management?
 - A Specification Delays
 - B Product Competition
 - C Testing
 - D Staff Turnover

8. In the initial stage of the project the probability of completing the project is ____ .
 - A Zero
 - B High
 - C Low
 - D Any of the above

9. Which of the following processes involves determining the policies, procedures, and documentation that will be used for planning, executing, and controlling the project schedule?
 - A. Planning Schedule Management
 - B. Defining Activities
 - C. Estimating Activity Resources
 - D. Activity sequencing

10. Tool used for comparison of the proposed project to complete projects of a similar nature whose costs are known.
 - A Algorithmic model
 - B Expert judgment
 - C Top down
 - D Analogy

Section B: Solve Any Three

3*20 = 60

1. What is the difference between using brainstorming and the Delphi technique for risk identification? What are some of the advantages and disadvantages of each approach? Describe the contents of a risk register and how it is used in several risk management processes
2. Define globalization, outsourcing, virtual teams, and agile project management, and describe how these trends are changing IT project management. Why do you think schedule issues often cause the most conflicts on projects?
3. How important is it for a project manager to be 'proactive'? How do you ensure your team stays on track to meet project deadlines? If the customer is not happy with the result and does not accept the product. What would you as a project manager do?
4. Explain the different method of risk identification Explain the various issues discussed during the project closure
5. Describe the context of project management in the healthcare industry. How do the types of people in healthcare or recent trends affect project management? What is the main technique used for validating scope? Give an example of scope validation on a project