

International Institute of Health Management Research (IIHMR), Delhi
Term Examination 2016-18
Essentials of Hospital Services: Question Paper

Time: 3 hours
Max. Marks: 100

Essay

Answer any **Three – 10 marks** each

1. Enumerate the important health indicators for measuring the performance of RCH programme. How much are the IMR and MMR approximately?
2. Discuss briefly the Consumer Protection Act with respect to hospitals.
1. Discuss in brief the important Problems and Issues in Hospital Management.
3. Discuss in brief the location and planning details of the Laboratory Department of a 500 bed hospital.

Short notes

Answer any **Six - 5 marks** each

1. Enumerate the important concepts of TQM in hospitals.
2. Discuss in brief the features of a good ambulance.
3. Primary Health Center.
4. Secondary Health Care
5. Sustainable Development Goals
6. MRI vs. USG
7. Medical Audit
8. Quality Assurance in OPD

Cont'd...02/-

Multiple choice Questions - **Two marks** each.

1. Brought in dead in Causality should be
A) Refused B) Sent to mortuary C) Inform medical Superintendant
d) None of the above
2. Area in sqft per bed for Burns Ward is
A) 70 B) 90 C) 110 D) 120
3. NICU stands for
A) New ICU B) Neuro ICU C) Neonatal ICU D) None
4. Nurse Bed ratio in a General Ward is
A) 1:1 B) 2:3 C) 1:3 D) 3:2
5. 'E' in EMR stands for
A) Emergency B) Electronic C) Essential D) None
6. Nurse fatigue is minimum in Rigs type wards
A) True B) False
7. In Medical treatment AYUSH stands for longevity
A) True B) False
8. A sub Center covers populations of
A) 25,000 B) 30,000 C) 5000 D) 15,000
9. CT scan compared to MRI is cost effective
A) True B) False
10. Bedside Nursing Hours per day in maternity ward is
A) 2 B) 4 C) 6 D) 3
11. Hospital Associated infections in OT can be reduced by antibiotics alone.
A) True B) False

12. In Blood Donation the Donor can have jaundice in past one year

- A) True B) False

13 . PET stands for

- A) Positive Electric Terminal B) Pest Elimination Treat C) Positron Emission Tomography D) None

14. ANM stands for

- A) Auxiliary Nurse Midwife B) Additional Nurse Matron C) Advance Nursing Management D) None

15. Health for all by the year 2000 was coined by WHO in

- A) 1968 B) 1978 c) 1988 d) 1958

16. Medical Records should be retained permanently in

- A) Psychiatric cases B) Medico-legal cases C) Outpatient cases D) Inpatient cases

17. BHORE COMMITTEE recommended integrated system of curative and preventive health services

- A) True B) False

18. Neonatal Death Rate in a Hospital should be investigated if it is more than

- A) 3% B) 2% C) 6% D) 4%

19. HEPA in HEPA filter stands for

- A) High-Efficiency Particulate Air B) Hepatitis A C) Heat Efficient Particle Air D) None

20. Operation Theater is situated on the ground floor of the hospital

- A) True B) False