

**Post Graduate Diploma in Management (Hospital & Health Management)
PGDM – 2023-25 Batch**

1st Year – 2nd Term Examination

Course & Code : Essential of Hospital Services-CC 615 **Reg. No.** :
Term & Batch : II, 2023-25 **Date** : 09-04-2024
Time & Duration : 10:30 a.m.-01:30 p.m. - 3 Hrs. **Max. Marks** : 70

Instructions:

- Budget your time as per the marks given for each question and write your answer accordingly.
- Don't write anything on the Question Paper except writing your Registration No.
- Mobile Phones are not allowed even for computations.

Part-A

Attempt any two questions. Each question carries 15 marks. (15 x 2 = 30)

1. Discuss in brief the planning and organization of OPD of a teaching hospital.
2. Discuss in brief the important Problems and Issues in Hospital Management.
3. Describe in brief the **Zoning** concept of operation theatres.

Part-B : Short Notes

Answer any two short notes. Each carry 10 marks (10 x 2 = 20)

1. Quality Assurance in a Hospital
2. Formulary of Drugs
3. Community Health Centre
4. Day-care Centre

Part-C

Answer the following as True or False Each carry 2 marks (10 x 2 = 20)

1. Nurse fatigue is minimum in Nightingale type wards A) True B) False
2. In Medical treatment AYUSH stands for longevity A) True B) False
3. A sub Centre covers a population of 25000 A) True B) False
4. CT scan compared to Ultra Sound is cheaper A) True B) False
5. Bedside Nursing Hours per day in maternity ward is less than in ICU A) True B) False
6. Hospital Associated infections in OT can be reduced by antibiotics alone. A) True B) False
7. PET stands for Positron Emission Tomography A) True B) False
8. ANM stands for Additional Nurse Matron A) True B) False
9. Health for all by the year 2000 was coined by W.H.O in 1968 A) True B) False
10. Soft Skills relate to a doctor's technical skills A) True B) False