

**Dissertation**

at

EyeQ Vision Pvt. Ltd., Gurgaon

**An Effect of Covid 19 on Patient's Preference for Digital Consultation**

by

**Ms. Tripti Tyagi**

PG/19/096

Under the guidance of

**Ms. Divya Aggarwal**

PGDM (Hospital and Health Management)

2019-21



**International Institute of Health Management Research**

**New Delhi**

The certificate is awarded to

**Tripti Tyagi**

in recognition of having successfully completed his/her  
Internship in the department of

Operations

and has successfully completed his/her Project on  
**An Effect of Covid 19 Pandemic on Adult population's for E-consultation**

**From 11<sup>th</sup> march to 11<sup>th</sup> May**

**EyeQ Vision Pvt. Ltd., Gurgaon**

She comes across as a committed, sincere & diligent person who has a  
strong drive & zeal for learning.

We wish him/her all the best for future endeavors.



Training & Development

**TO WHOMSOEVER IT MAY CONCERN**

This is to certify that **Ms.TRIPTI TYAGI** student of PGDM (Hospital & Health Management) from International Institute of Health Management Research, New Delhi has undergone internship training at EyeQ Vision Pvt. Ltd., Gurgaon from 11<sup>th</sup> March to 11<sup>th</sup> June 2021.

The Candidate has successfully carried out the study designated to him during internship training and his/her approach to the study has been sincere, scientific and analytical.

The Internship is in fulfillment of the course requirements.

I wish him/her all success in all his/her future endeavors.

Ms. Divya Aggarwal

Associate Dean, Academic and Student Affairs

IIHMR, New Delhi

Mentor

IIHMR, New Delhi



### Certificate from Dissertation Advisory Committee

This is to certify that **Mr./Ms./Dr. Tripti Tyagi** graduate student of the **PGDM (Hospital & Health Management)** has worked under our guidance and supervision. He/ She is submitting this dissertation titled **“An Effect of Covid 19 Pandemic on Adult population’s for E-consultation “at “EyeQ Vision Pvt Ltd., Gurgaon”** in partial fulfillment of the requirements for the award of the **PGDM (Hospital & Health Management)**.

This dissertation has the requisite standard and to the best of our knowledge no part of it has been reproduced from any other dissertation, monograph, report or book.

Institute Mentor Name,

Designation,

Officer

Organization

Ms.Neha Wadia

Operations Manager



EyeQ Hospital Gurgaon

### Certificate of Approval

The following dissertation titled **"An Effect of Covid19 on Patient's Preference for E Consultation."** at **"EyeQ Vision Pvt Ltd."** is hereby approved as a certified study in management carried out and presented in a manner satisfactorily to warrant its acceptance as a prerequisite for the award of **PGDM (Hospital & Health Management)** for which it has been submitted. It is understood that by this approval the undersigned do not necessarily endorse or approve any statement made, opinion expressed or conclusion drawn therein but approve the dissertation only for the purpose it is submitted.

Dissertation Examination Committee for evaluation of dissertation.

Name

Signature

**INTERNATIONAL INSTITUTE OF HEALTH MANAGEMENT RESEARCH,**

**NEW DELHI**

**CERTIFICATE BY SCHOLAR**

This is to certify that the dissertation titled **“An Effect of Covid19 on Patient’s Preference for E Consultation”** and submitted by **TRIPTI TYAGI** Enrollment No. PG/19/096

under the supervision of Ms.Divya Agarwal for award of PGDM (Hospital & Health Management) of the Institute carried out during the period from 11<sup>th</sup> March to 11<sup>th</sup> June

embodies my original work and has not formed the basis for the award of any degree, diploma associate ship, fellowship, titles in this or any other Institute or other similar institution of higher learning.

Signature



## FEEDBACK FORM

Name of the Student: Tripti Tyagi

Dissertation Organization: EyeQ Vision Pvt. Ltd., Gurgaon

Area of Dissertation: Operations Department

Attendance: Full Attendance, <sup>total working days = 80 days</sup>  
total present days = 80 days.

Objectives achieved: yes

Deliverables: yes all achieved with timeline.

Strengths: 1) Endurance  
2) Learning Capacity & attitude.


Suggestions for Improvement: 1) More Detailing towards practical approach

Suggestions for Institute (course curriculum, industry interaction, placement, alumni):  
1) Practical Internship After each Semester.

Signature of the Officer-in-Charge/ Organization Mentor (Dissertation)

Date:

19.06.2021

  
Eye Q Super Speciality Eye  
Hospital Gurgaon

Place:

Gurgaon (DLF IV Eye & Hospital).

Eye  
Hosp. #

Reladix



### Acknowledgement

The training opportunity I had with Eye Q Vision Super Speciality Eye Hospital, Gurgaon is a great chance for learning and professional development. I have learned a lot during my training duration of 80 days and I am grateful for having a chance to meet so many wonderful people and professionals who led me through this training period.

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### **MENTORS IN IIHMR**

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THANKING YOU

TRIPTI TYAGI

PGDHM 2<sup>ND</sup> YR.

## Table of Contents

S.no.	Contents	Page no.
1.	Section 1: Overview of the Organization	1-8
2.	Section 2: Dissertation	9
3.	Literature Review	12
4.	Methodology	14
5.	Results	15
6.	Discussion	20
7.	Conclusion	22
8.	Limitations and Ethical Considerations	23
9.	References	24

## List of figures

Content	Page no.
Figure 1	16
Figure 2	16
Figure 3	17
Figure 4	17
Figure 5	18
Figure 6	18
Figure 7	19
Figure 8	19
Figure 9	19
Figure 10	20
Figure 11	20